# LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY 1362 Rutan Court, Suite 100 Livermore, CA 94551

#### TRI-VALLEY ACCESSIBLE ADVISORY COMMITTEE

#### **AGENDA**

**DATE**: Wednesday, January 8, 2025

PLACE: Bray Community room, Dublin Civic Center,

100 Civic Plaza, Dublin, CA 94568

**TIME**: 3:30 p.m.

#### TELECONFERENCE LOCATIONS

#### **NONE**

Agenda Questions: Please call the Front Desk at (925) 455-7555 or send an email to frontdesk@lavta.org

Documents received after publication of the Agenda and considered by the TAAC Committee in its deliberation will be available for inspection only via electronic document transfer, due to the COVID-19 outbreak. See the COVID-19 provisions outlined below. Please call or email the Front Desk during normal business hours if you require access to any such documents.

#### **MEETING PROCEDURE**

This Tri-Valley Accessible Advisory Committee meeting will be conducted in person and on the web-video communication platform, Zoom. In order to view and/or participate in this meeting remotely, members of the public will need to download Zoom from its website, www.zoom.us.

We encourage members of the public to access the meeting online using the web-video communication application, Zoom. Zoom participants will have the opportunity to speak during Public Comment. It is recommended that anyone wishing to participate in the meeting remotely complete the download process before the start of the meeting.

Public comments will also be accepted via email until 1:00 p.m. on Tuesday, January 7, 2025 at <a href="frontdesk@lavta.org">frontdesk@lavta.org</a>. Please include "Public Comment – 1/8/2025" and the agenda item in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction.

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There will be zero tolerance for any person addressing the Committee making profane, offensive and disruptive remarks, or engaging in loud, boisterous, or other disorderly conduct, that disrupts the orderly conduct of the public meeting.

# How to listen and view meeting video:

• From a PC, Mac, iPad, iPhone or Android device click the link below:

https://zoom.us/j/88469810964

Passcode: TAAC1362

• To supplement a PC, Mac, tablet or device without audio, please also join by phone:

Dial: 1 (669) 900-6833

Webinar ID: 884 6981 0964

Passcode: 85607181

To comment by video conference, click the "Raise Your Hand" button to request to speak when Public Comment is being taken on the Agenda item. You will then be unmuted when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.

# How to listen only to the meeting:

• For audio access to the meeting by telephone, use the dial-in information below:

Dial: 1 (669) 900-6833

Webinar ID: 884 6981 0964

Passcode: 85607181

Please note to submit public comment via telephone dial \*9 on your dial pad. The meeting's host will be informed that you would like to speak. If you are chosen, you will be notified that your request has been approved and you will be allowed to speak. You will then dial \*6 to unmute when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.

#### To submit written comments:

• Provide public written comments prior to the meeting by email, to frontdesk@lavta.org

If you are submitting public comment via email, please do so by 1:00 p.m. on Tuesday, January 7,2025 to frontdesk@lavta.org. Please include "Public Comment -1/8/2025" and the agenda item to which your comment applies in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction

# Action Recommended by Staff

1.	Call to Order		3:30	
2.	Roll Call			
3.	Approval of Agenda and Modifications if necessary	Action		
4.	Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)		3:32	
5.	Minutes of the November 6, 2024 meeting (please review prior to meeting)	Action	3:35	
6.	Title VI Survey	Information	3:40	
7.	Wheels Access Update	Information	3:50	
8.	Oral PAPCO Report	Information	4:00	
9.	Service Updates and Concerns	Discussion	4:05	
10.	Adjournment		4:30	
I hereby certify that this agenda was posted 72 hours in advance of the noted meeting.				
Jenn	ifer Forsyth	1/3/2025		

Date

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LAVTA Administrative Services Department

On request, the Livermore Amador Valley Transit Authority will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. A written request, including name of the person, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service should be sent at least seven (7) days before the meeting. Requests should be sent to:

Executive Director Livermore Amador Valley Transit Authority 1362 Rutan Court, Suite 100 Livermore, CA 94551

Fax: 925.443.1375

Email: frontdesk@lavta.org

# AGENDA ITEM 5

# LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY 1362 Rutan Court, Suite 100 Livermore, CA 94551

# **Tri-Valley Accessible Advisory Committee**

**DATE**: Wednesday, November 6, 2024

**PLACE:** LAVTA Administrative Office

**TIME**: 3:30 p.m.

# **DRAFT MINUTES**

#### 1. Call to Order

The Chair Shawn Costello called the meeting to order at 3:30 pm.

#### 2. Roll Call

Members Present:

Shawn Costello
Donna Singer
City of Dublin
City of Dublin
City of Livermore

Susan O'Neill City of Livermore – Alternate

Carmen Rivera-Hendrickson City of Pleasanton Jennifer White City of Pleasanton

Sue Tuite City of Pleasanton – Alternate

Herb Hastings County of Alameda Esther Waltz PAPCO Representative

Staff Present:

Michael Tobin LAVTA Kadri Kulm LAVTA

John Sanderson County Connection

Christian Sanchez Transdev Laura Corona Transdev

Victor Carranza Big Star Transit

Regina Flores MV Daisha Smith MV

# 3. Approval of Agenda and Modifications if necessary

Moved the agenda item 'PAPCO Report' from agenda item number 9 up to agenda item number 5.

Approved.

Waltz/Hastings

# 4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

None

# 5. PAPCO Report

Esther Waltz talked about the PAPCO/ParaTAC joint meeting on October 28<sup>th</sup>. PAPCO approved the guidelines Implementation Guidelines and Performance Measures – Special Transportation for Seniors and People with Disabilities (Paratransit) Program for FY 2025-26. PAPCO also received updates on Paratransit Direct Local Distribution (DLD) Program Reserves, Equity Initiatives, and Mobility Management.

# 6. Minutes of the September 4, 2024 meeting of the Committee

Approved.

Hastings/Waltz

Rivera-Hendrickson abstained.

#### 7. Potential Summer 2025 Service Modifications

Staff presented a PowerPoint of potential summer 2025 service modifications to the TAAC. One potential service modification would be realigning Route 10R with the goal of enhancing safety and improving running time, as well as extending Route 8 to mitigate the downtown coverage impacts. The second potential service modification would be to have Route 10R serve East Avenue and both Routes 10R and 30R route through the Transit Center for ease of timed transfers. Staff will conduct onboard surveys on East Avenue and do further public outreach about the service modifications to receive feedback. The item was discussed by the TAAC and staff.

# 8. One Seat Ride Update

John Sanderson from County Connection gave an update on One Seat Ride regional paratransit program. The One Seat Ride Paratransit pilot program started in November 2020 and is managed by County Connection. It is a premium ADA paratransit service that allows passengers to travel between participating partner transit authority service areas without having to transfer. Participating agencies include County Connection, LAVTA, West-Cat and Tri-Delta Transit. The One

Seat Ride program is scheduled to be transitioning from 'pilot' phase to 'permanent' program in December, 2024. The committee expressed their interest in having East Bay Paratransit joining the program.

# 9. TAAC Meeting Location

TAAC re-established rotating TAAC meeting locations annually at each Tri-Valley city (Livermore, Dublin, and Pleasanton), and approved holding the remainder of the FY25 meetings at the Bray Community Room in Dublin Civic Center.

Approved.

Hastings/White

# 10. Service Updates and Concerns

Sue Tuite reported the Route 8 bus stop on case Ave and Valley where the sidewalk is too narrow for being able to easily board with a mobility scooter.

# 11. Adjournment

Meeting adjourned at 4:53 pm.

# AGENDA ITEM 6

# Livermore Amador Valley Transit Authority

# STAFF REPORT

**SUBJECT:** Title VI Reporting Requirements

**FROM:** Kadri Kulm, Paratransit Planner

**DATE:** January 8, 2025

### Action Requested

This is an informational item.

### Background

Section 601 of the Civil Rights Act of 1964 (Title VI) prohibits discrimination on the grounds of race, color or national origin in the programs that receive federal financial assistance. As a recipient of federal funding, LAVTA ensures transportation equity in the services we provide.

#### Discussion

As part of the new Title VI compliance requirements issued by the FTA, LAVTA must report the membership of non-elected committees and councils broken down by race. As a non-elected committee representing LAVTA, the TAAC is requested to provide their race for reporting and compliance purposes. Title VI survey is attached.

#### Staff recommendation

This is an informational item.

#### Attachment

1. Title VI Survey

# Wheels Accessible Advisory Committee Title VI Survey

Committee Member's Name:

I consider my race to be: (Mark one or more)

White		Asian Indian	
Black/African American		Chinese	
American Indian		Japanese	
Hispanic, Cuban		Filipino	
Hispanic, Mexican		Korean	
Hispanic, Puerto Rican		Vietnamese	
Pacific Islander		Other	

If some other race, please provide:

# AGENDA ITEM 7

# Livermore Amador Valley Transit Authority

# STAFF REPORT

SUBJECT: Wheels Access Update

FROM: Kadri Külm, Paratransit Planner

DATE: January 8, 2025

### **Action Requested**

Information only.

### Background

LAVTA is a recipient of Alameda CTC Paratransit Discretionary Gap Grant funds for a 5-year grant to implement a comprehensive mobility program called "Wheels Access – Expanding Mobility Options in the Tri Valley". The Wheels Access Program includes three principal project components: (1) establishing a new Mobility Management program to provide individualized consultation (travel navigator) and travel training targeting seniors and persons with disabilities, (2) continuing the popular Para-Taxi Reimbursement/PEX Debit Card program, which provides a same-day accessible travel option, and (3) providing operating support within Alameda County for the multi-jurisdictional One Seat Ride program, an enhanced ADA paratransit service developed in response to long-standing community requests.

#### **Discussion**

In order to implement the Wheels Access Mobility Management program LAVTA released a Request for Proposals (RFP) on 12/20/24 with the proposals due date on 2/7/25. With this RFP LAVTA is seeking for a third-party contractor to perform the following services for LAVTA:

1. <u>Travel Navigator Program</u> (travel counseling, information and referral to resources).

Travel Navigators are a one-stop resource for program information and eligibility for all LAVTA ADA paratransit and accessibility programs for seniors and persons with disabilities. Travel navigators will provide a customized approach to riders' mobility options based on their

specific needs. Once a customer calls the Travel Navigators, a representative will learn more about their mobility goals and personal circumstances. With this information, the Travel Navigators will then help the indivdual to determine which programs best suit them - or a friend, client, or loved one.

2. ADA Paratransit eligibility determination phone/Zoom interviews. Under the Wheels Access program LAVTA is requesting the contractor to conduct ADA paratransit eligibility assessment interviews over the phone or via Zoom/Teams in addition to paper applications. Paratransit eligibility is currently conducted in house based on paper applications and the applicant's medical care professional's verification; however, prior to the Covid-19 pandemic, LAVTA's eligibility determination process included in-person assessments for all new and most re-certifying applicants in addition to the paper applications and medical care professional's verification.

# 3. Travel Training on fixed route

Travel training is a service available to the general public and offers the additional support passengers may need to feel comfortable using public transit. Because using public transit can be intimidating for some riders who are unfamiliar with the system, have special needs, or use mobility aids, an effective travel training program is essential to providing equitable access to public transit by empowering potential riders with the skills and knowledge to comfortably navigate LAVTA's fixed route transit system.

### **Next Steps**

Proposals are due on 2/7/25 and the successful firm is tentatively scheduled to begin providing Wheels Access service on 4/1/25.

# **Action Requested**

Information only.