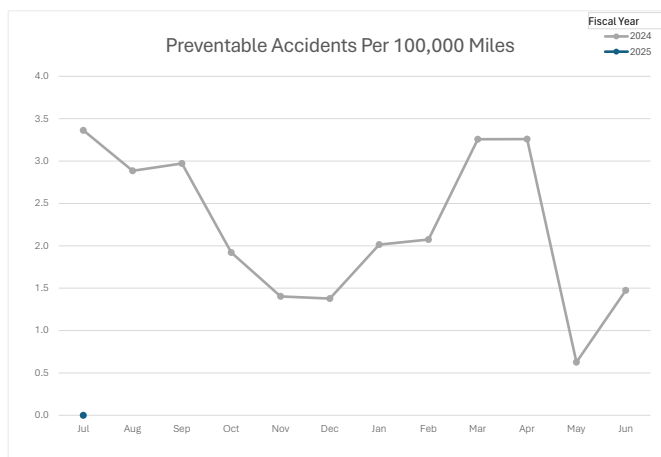
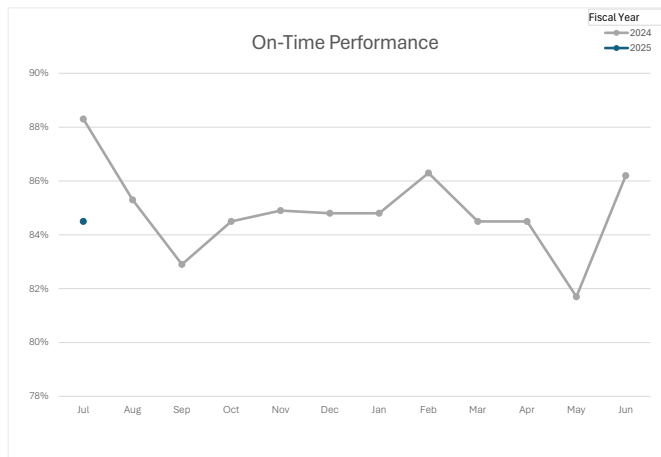
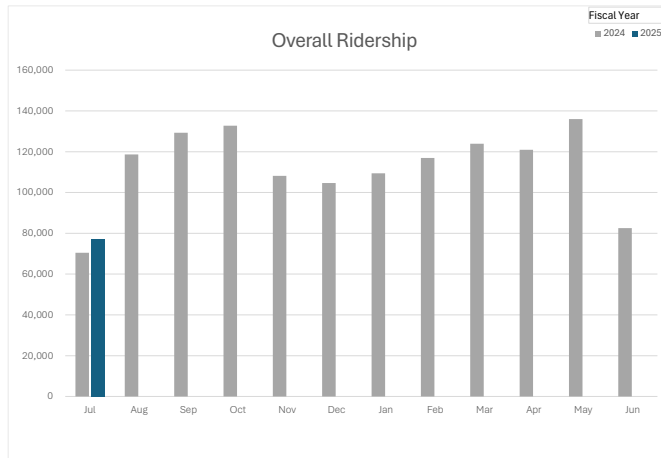




## Fixed-Route System Performance

FY 2025 - July

Performance Indicator	Jul-23	Jul-24	Year Over Year % Change	
Total Ridership	56,952	77,416	36%	📈
Fully Allocated Cost Per Passenger	\$17.26	\$16.19	-6%	📈
Average Weekday Ridership	2,694	2,881	7%	📈
Average Saturday Ridership	1,522	1,747	15%	📈
Average Sunday Ridership	1,261	1,408	12%	📈
Passengers Per Revenue Hour	7.9	8.4	7%	📈
On-Time Performance	88%	87%	-1%	📉
Preventable Accidents Per 100k Miles	3.4	0.0	-100%	📈
Customer Complaints Per 100,000 Boardings	1.6	2.6	66%	📉

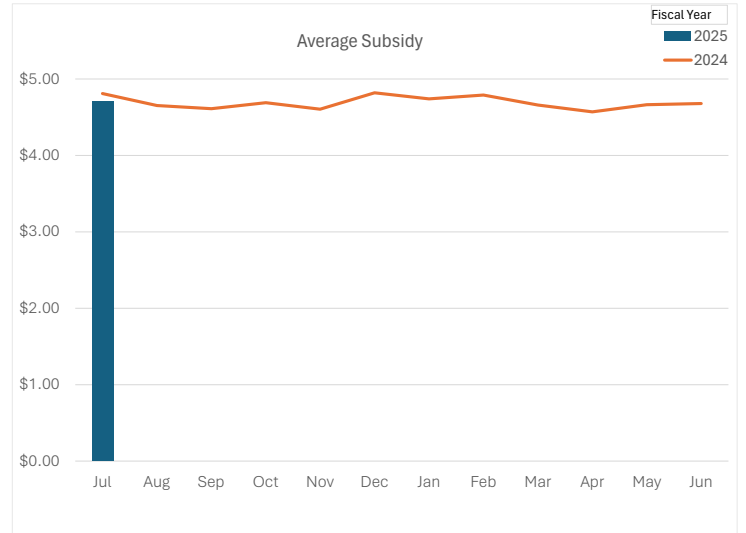
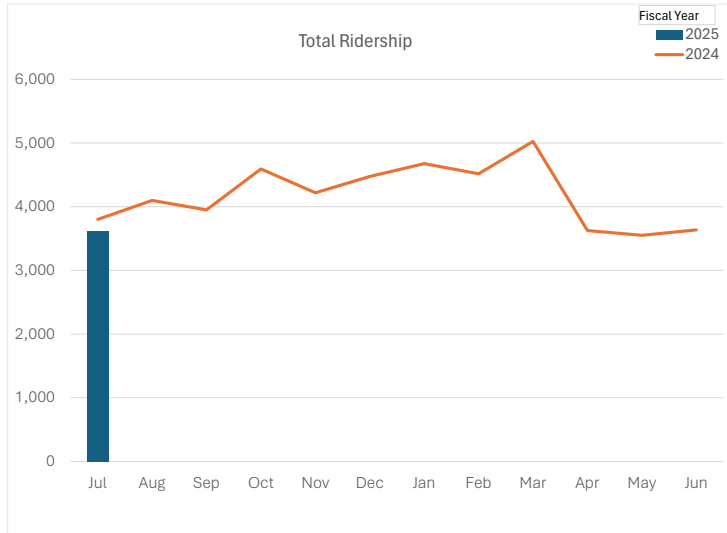




# Go Tri-Valley Performance

FY 2025 - July

Performance Indicator	Jul-23	Jul-24	Year Over Year % Change
Total Ridership	3,801	3,616	-5%
Average Subsidy	\$4.81	\$4.70	-2%





# Paratransit System Performance

FY 2025 - July

Performance Indicator	Jul-23	Jul-24	Year Over Year % Change	
On-Time Performance	98%	99%	2%	📈
Passengers Per Revenue Hour	1.6	1.8	17%	📈
Valid Complaints Per 1,000 Passengers	0.4	0.3	-11%	📉
Phone Holds (% of calls answered within 60 seconds)	79%	78%	-1%	📉
Preventable Accidents Per 100,000 Miles	0.0	0.0	0%	📈
Cost Per Trip	\$62.88	\$54.11	-14%	📉
Total Ridership	2,572	2,901	13%	

