

## EXECUTIVE DIRECTOR'S REPORT

### Projects and Services

#### Ridership

The month of September was the first full month with schools back in session, and should represent a good barometer-reading of the general ridership trend at this time. Looking at systemwide total ridership, the post-covid ridership recovery trend is continuing. However, at an increase of 4.2% compared with the same month of last year, it appears that this is starting to level off when comparing the months prior.

At the individual route level, the two "Rapid"-branded routes 10R and 30R, saw a YoY increase in ridership of approximately 4% and 13%, respectively. Although it is still a little early to draw bigger conclusions, this is at least an indicator that the "Rapid"-lines were not hurt by the slight frequency reduction they received as part of the BART-schedule alignment last spring. And the routes that were newly introduced / restored with the spring service change (Wheels-in-Motion) likely help feed new ridership to the trunk lines.

The supplemental (school-focused) routes trended in line with the systemwide average, at approximately a 4 percent increase from last year.

#### Dublin Senior Outreach Event

LAVTA's marketing staff and paratransit planner attended the City of Dublin Senior Fair in September. The event had 25 vendors and 350 attendees. Tabling informing them about Wheels services, assisted in trip-planning, and assisted with senior and paratransit program registrations.



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### Dublin Trunk or Treat

On October 26, Wheels and MV staff displayed the haunted Madden Cruiser at the City of Dublin's Trunk or Treat event. Kids and the young at heart had a safe and supportive environment with Bumblebee welcoming guests through the spooky bus interior, complete with lights and fog. This was Wheels second year participating and community members and fellow vendors expressed appreciation for the engaging setup with long lines for candy and photos!



### ACE Schedule Change

The San Joaquin Regional Rail Commission (SJRRRC) has announced an ACE schedule change effective November 18th. The ACE10 train (departing San Jose at 6:38 PM, arriving in Pleasanton at 7:31 PM and Livermore at 7:40 PM) will be discontinued and replaced by a new, earlier train, ACE02. This new service will depart from San Jose at 2:10 PM, arriving in Pleasanton at 3:08 PM and Livermore at 3:22 PM.

Unfortunately, due to resource limitations and timing, LAVTA will be unable to immediately adjust services to align with the new ACE02 schedule. As a result, Routes 53/54 will not offer bus service for this earlier train. Additionally, the final trip of Route 53, previously departing at 6:44 PM, will be discontinued following the elimination of the ACE10 service.

### BART January Schedule Change

BART staff has shared with partner operators the draft train schedules that will be effective with their next signup on January 13, 2025. The time adjustments on the Blue Line (Dublin/Pleasanton - Daly City) will be small. But due to an already tight window for passengers transferring between buses and trains, staff will be closely monitoring for customer input about the transfer experience after the January adjustment - particularly regarding bus-to-train transfers, as trains from East Dublin/Pleasanton will be departing three minutes earlier than currently.

## **EXECUTIVE DIRECTOR'S REPORT**

There is reason to believe that BART will continue to make schedule adjustments more often than has been the case in the past. Depending on the extent of such, corresponding adjustments to the Wheels schedules to maintain timed transfers may be periodically necessary. BART implements a new signup twice a year.

### Meadowlark Dairy Update

There has been no agreement between LAVTA, the City of Pleasanton, and the Meadowlark Dairy on when to reactivate the westbound 10R Neal Street bus stop. The temporary 10R stop on First Street remains active. Staff are monitoring operating conditions and complaints.

## **Finance and Administration**

### Tri-Valley ROP Youth Innovation Advisory Board

LAVTA's Director of Finance, Tamara Edwards, was invited to participate on the Tri-Valley ROP Youth Innovation Advisory Board. Tamara has been mentoring students at Tri-Vally continuation high schools for the past several months.

### California Transit Association EXPO and Conference

The 59th annual California Transit Association (CTA) Fall Conference and Expo is taking place November 20-22, 2024 in San Jose. Several LAVTA staff will be attending. Interested Board members are encouraged to attend.

### Regional Transportation Revenue Measure Update

During the October Select Committee meeting, which took place on October 21, revisions to the revenue measure scenarios were presented and discussed. Additionally, a third scenario developed by operators (led by Muni) was presented. At the end of the meeting, the Select Committee reached consensus on high-level revenue measure framework and several policy provisions for the future revenue measure framework.

The Committee agreed on the following:

- 10% of the measure revenues should be spent on transit transformation improvements;
- All frameworks should consider at least the four counties of Alameda, Contra Costa, San Francisco and San Mateo;
- All revenue mechanisms (sales, parcel, payroll) should continue to be explored.

The next step for the enabling legislation process will be consideration of the Select Committee's recommendation by the MTC Legislative Committee at their November 8 meeting. If advanced by the Legislative Committee, the MTC Commission will consider endorsing the framework and policy provisions at their special meeting on December 9.

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TIRCP Cycle 7 Awards

On Wednesday, October 29<sup>th</sup>, projects that were selected for funding from the State of California's Transit and Intercity Capital Rail Program (TIRCP) Cycle 7 were announced. Unfortunately, LAVTA's application with Valley Link (Accelerating Hydrogen Electrification and Deployment – AHEAD) was not selected for funding.

Upcoming Procurements

Wheels Access RFP (delayed from October)

Attachments:

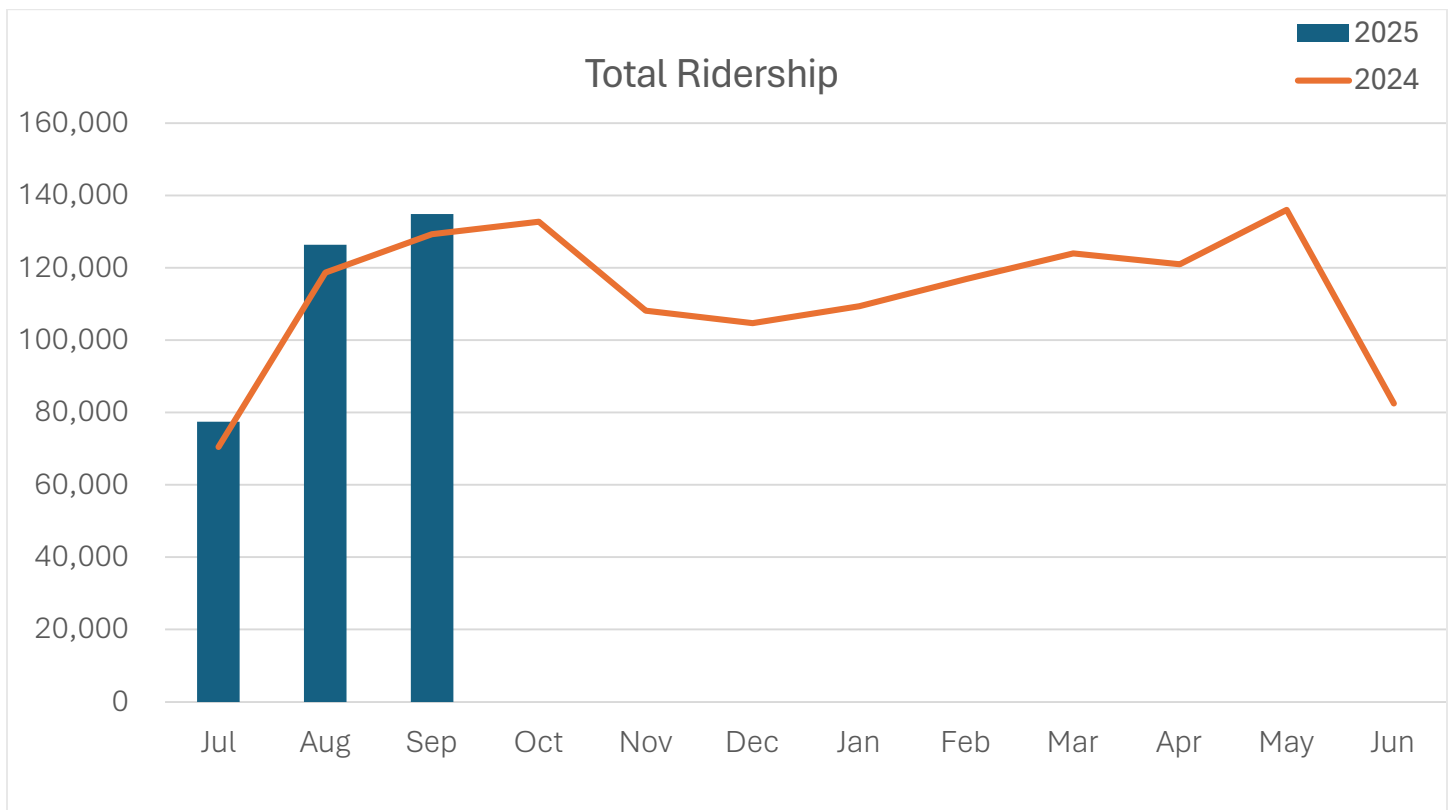
1. Board Statistics September 2024
2. FY25 Upcoming Items

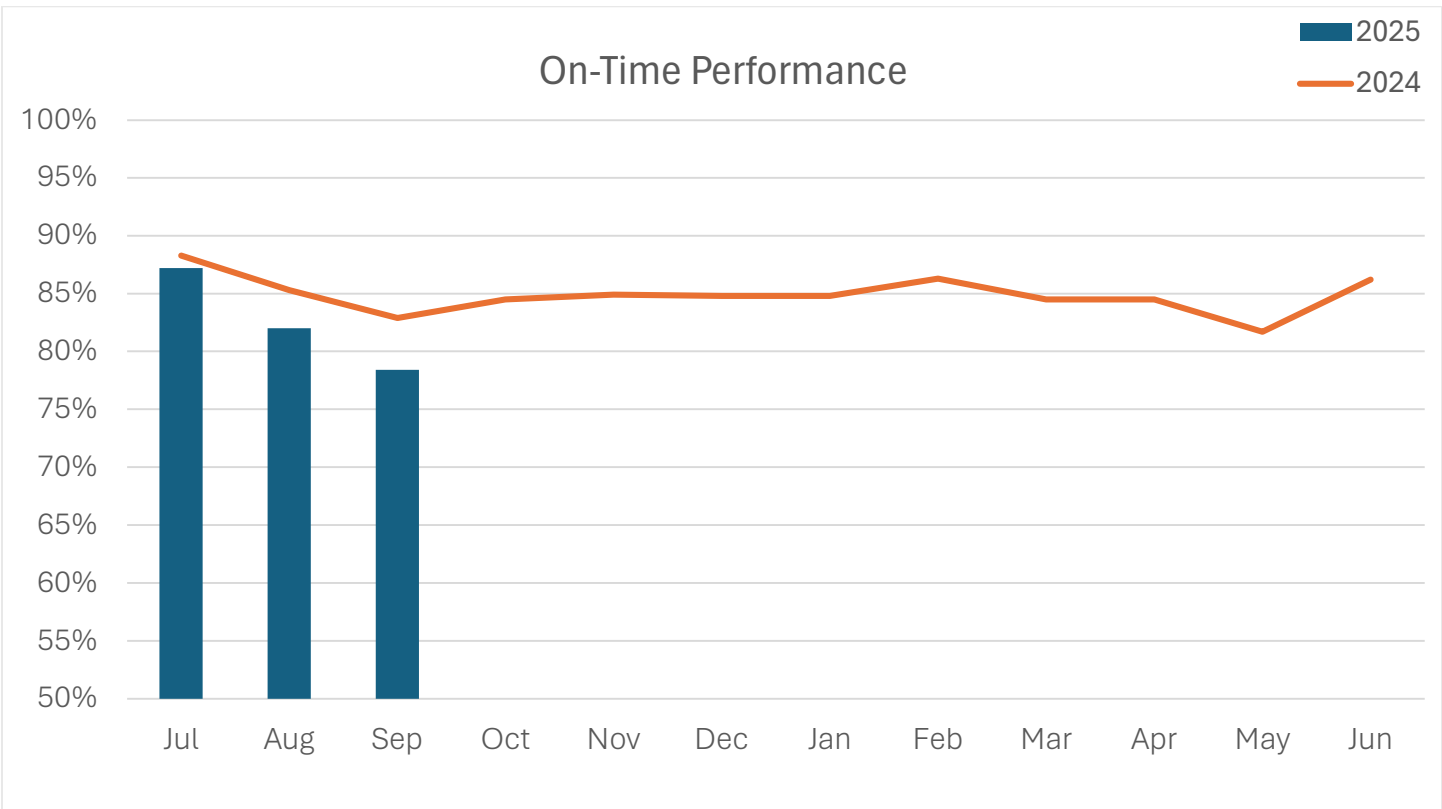
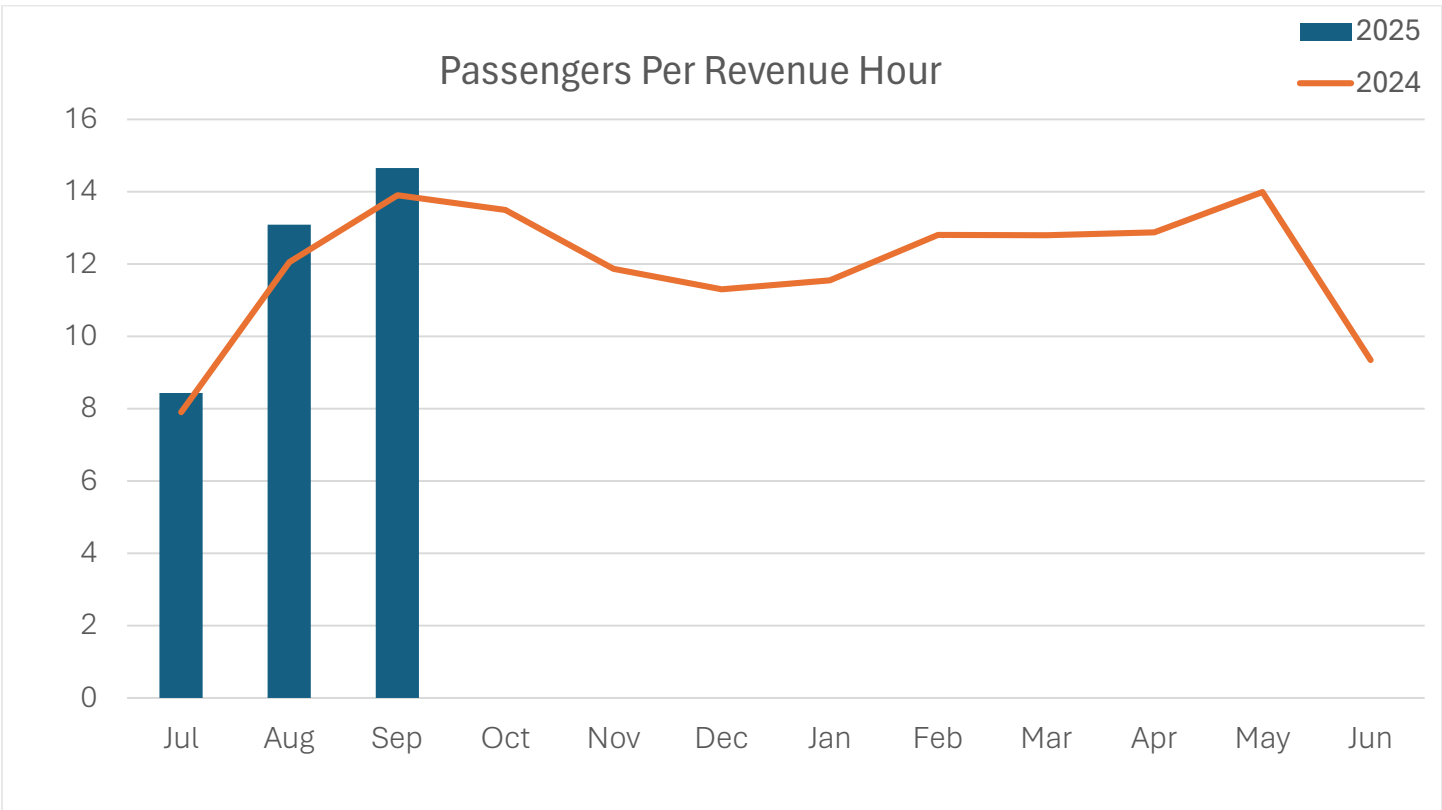


## Wheels System Performance FY 2025 - September

### Fixed-Route

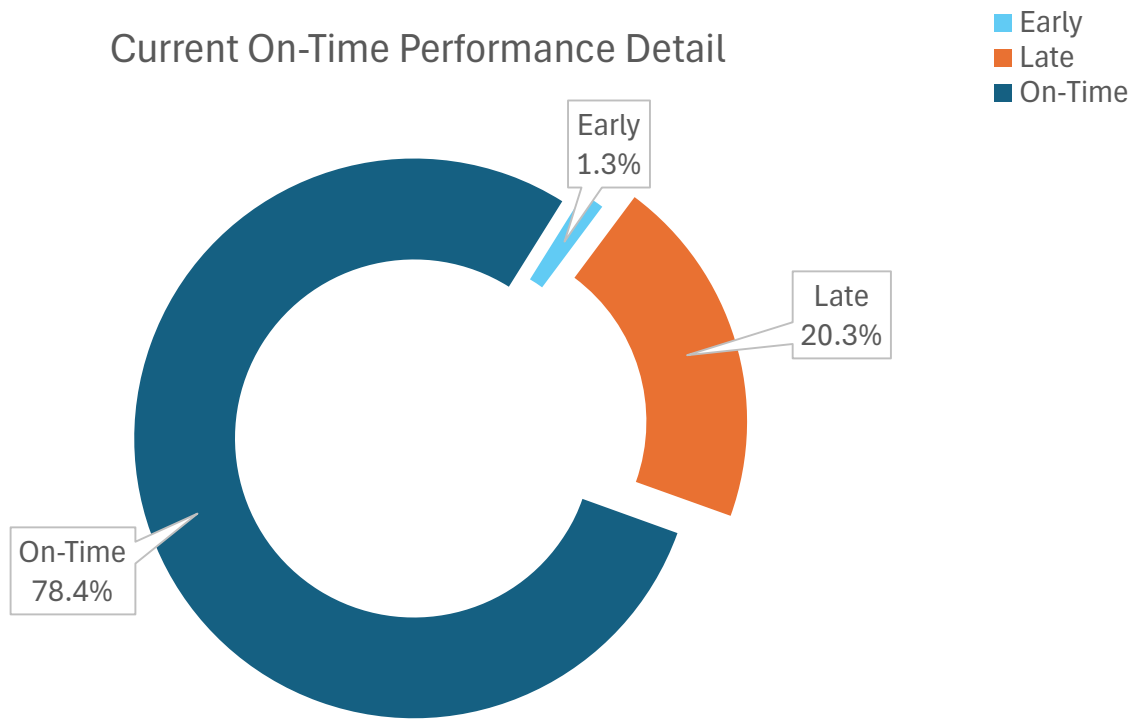
Performance Indicator	Sep-23	Sep-24	Year Over Year % Change	
Total Ridership	129,322	134,810	4%	👍
Fully Allocated Cost Per Passenger	\$9.82	\$9.31	-5%	👍
Average Weekday Ridership	5,752	5,987	4%	👍
Average Saturday Ridership	1,510	1,686	12%	👍
Average Sunday Ridership	1,346	1,386	3%	👍
Passengers Per Revenue Hour	13.9	14.7	5%	👍
On-Time Performance	83%	78%	-5%	👎
Preventable Accidents Per 100k Miles	3.0	4.0	34%	👎
Customer Complaints Per 100,000 Boardings	1.3	1.2	-10%	👍
Miles Between Mechanical Failures	33,656	8,876	-74%	👎



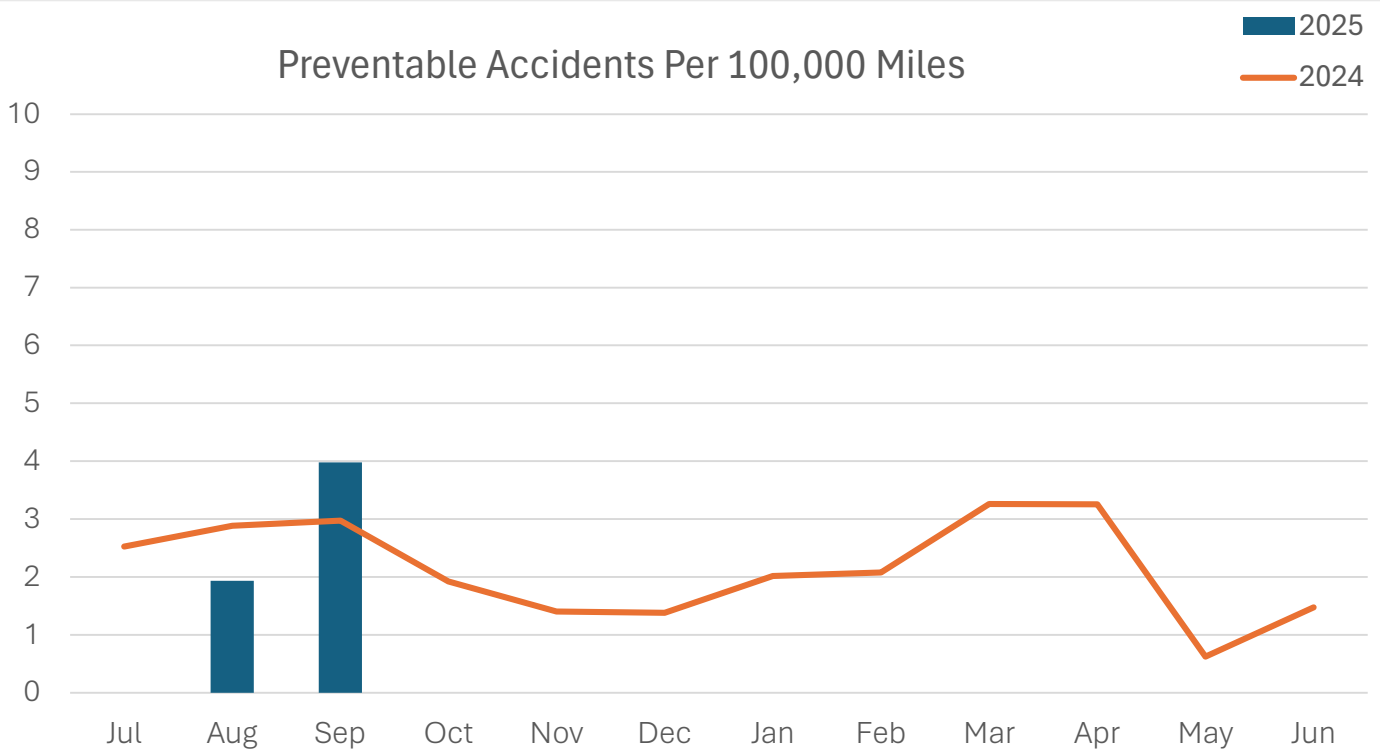


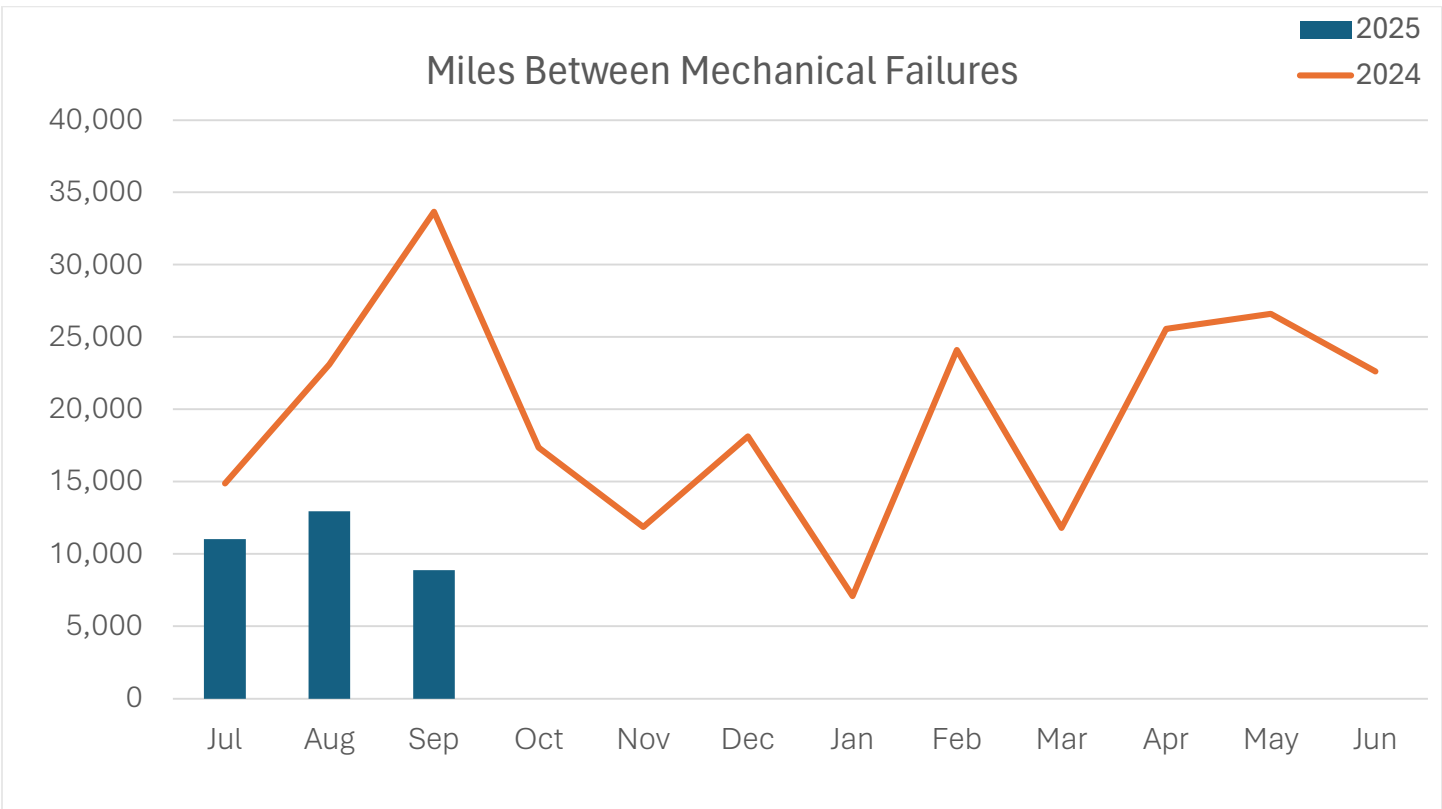
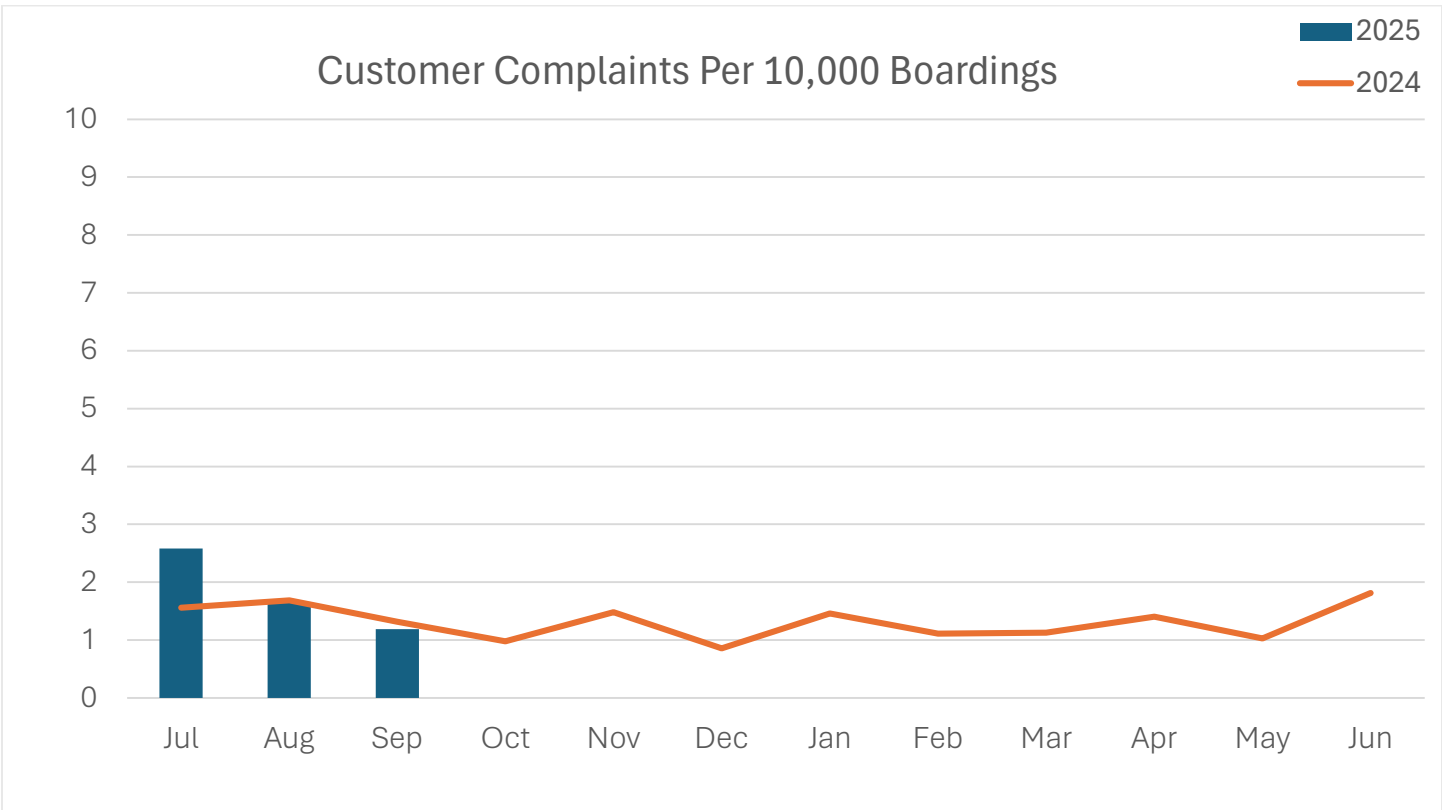


### Current On-Time Performance Detail



### Preventable Accidents Per 100,000 Miles



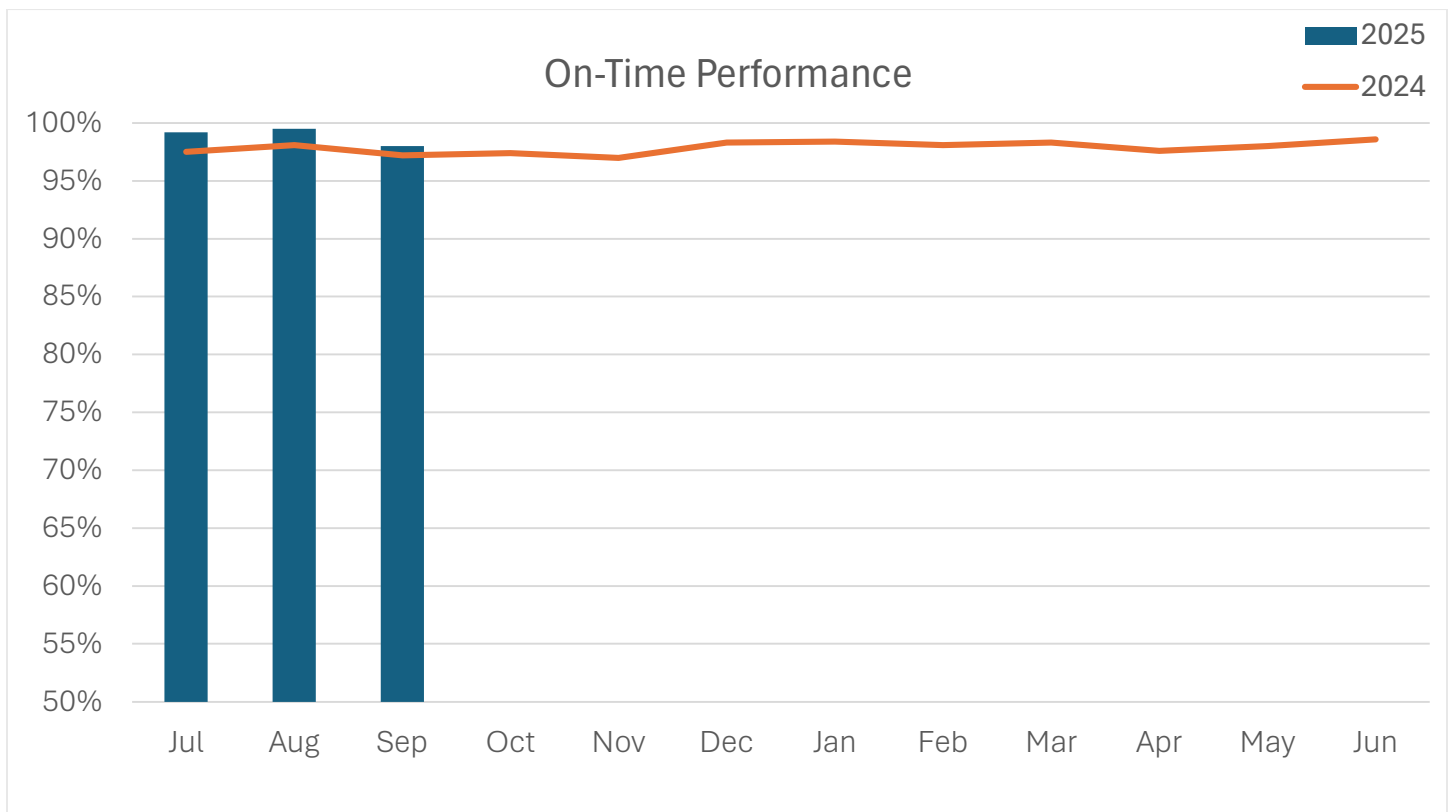






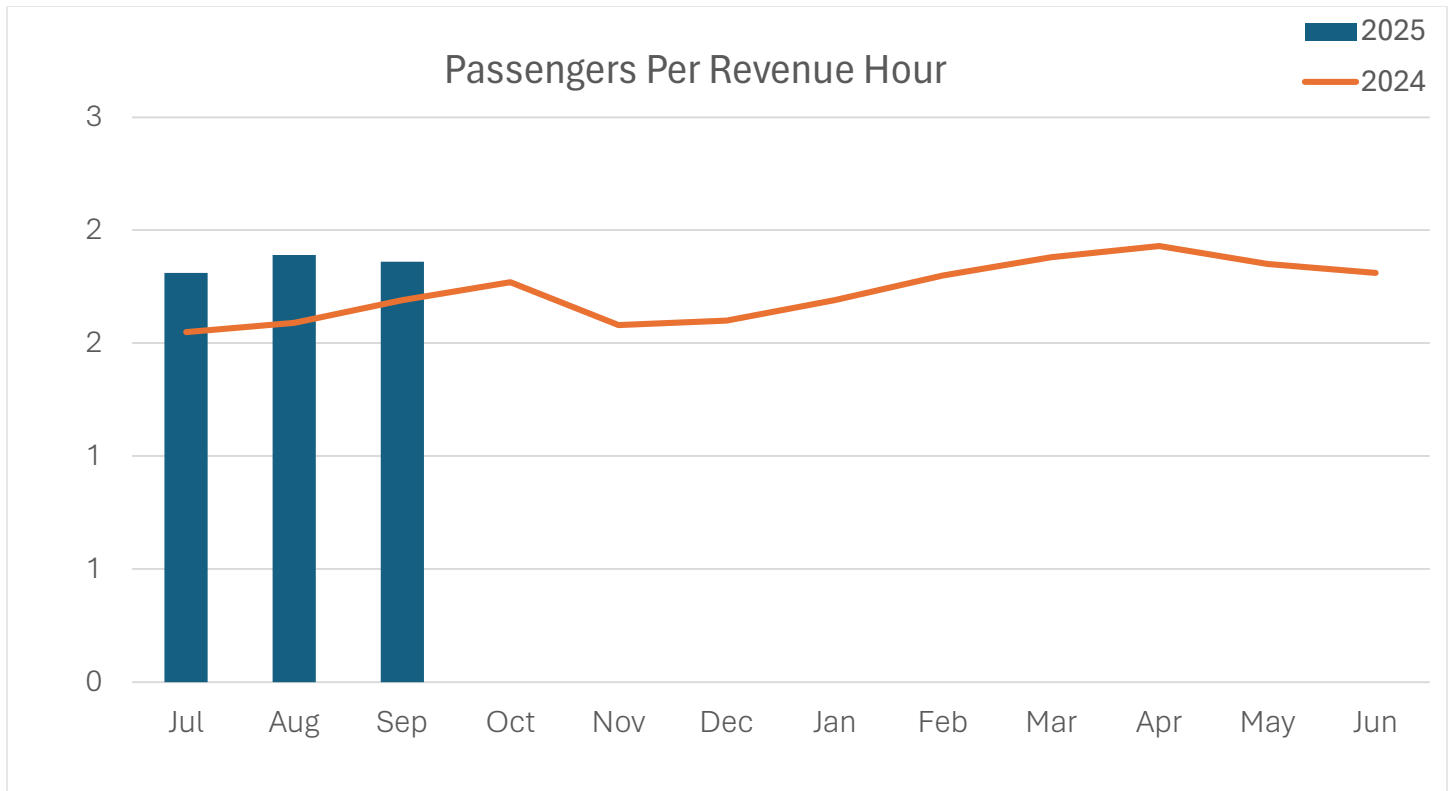
## Paratransit

Performance Indicator	Sep-23	Sep-24	Year Over Year % Change	
On-Time Performance	97%	98%	1%	👍
Passengers Per Revenue Hour	1.7	1.9	10%	👍
Valid Complaints Per 1,000 Passengers	0.7	1.3	86%	👎
Phone Holds (% of calls answered within 60 seconds)	75.1%	74.7%	-0.5%	👎
Preventable Accidents Per 25,000 Miles	0.0	0.0	0%	👍
Dial-A-Ride Cost Per Trip	\$57.92	\$55.68	-4%	👍
Dial-A-Ride Ridership	2,776	2,989	8%	



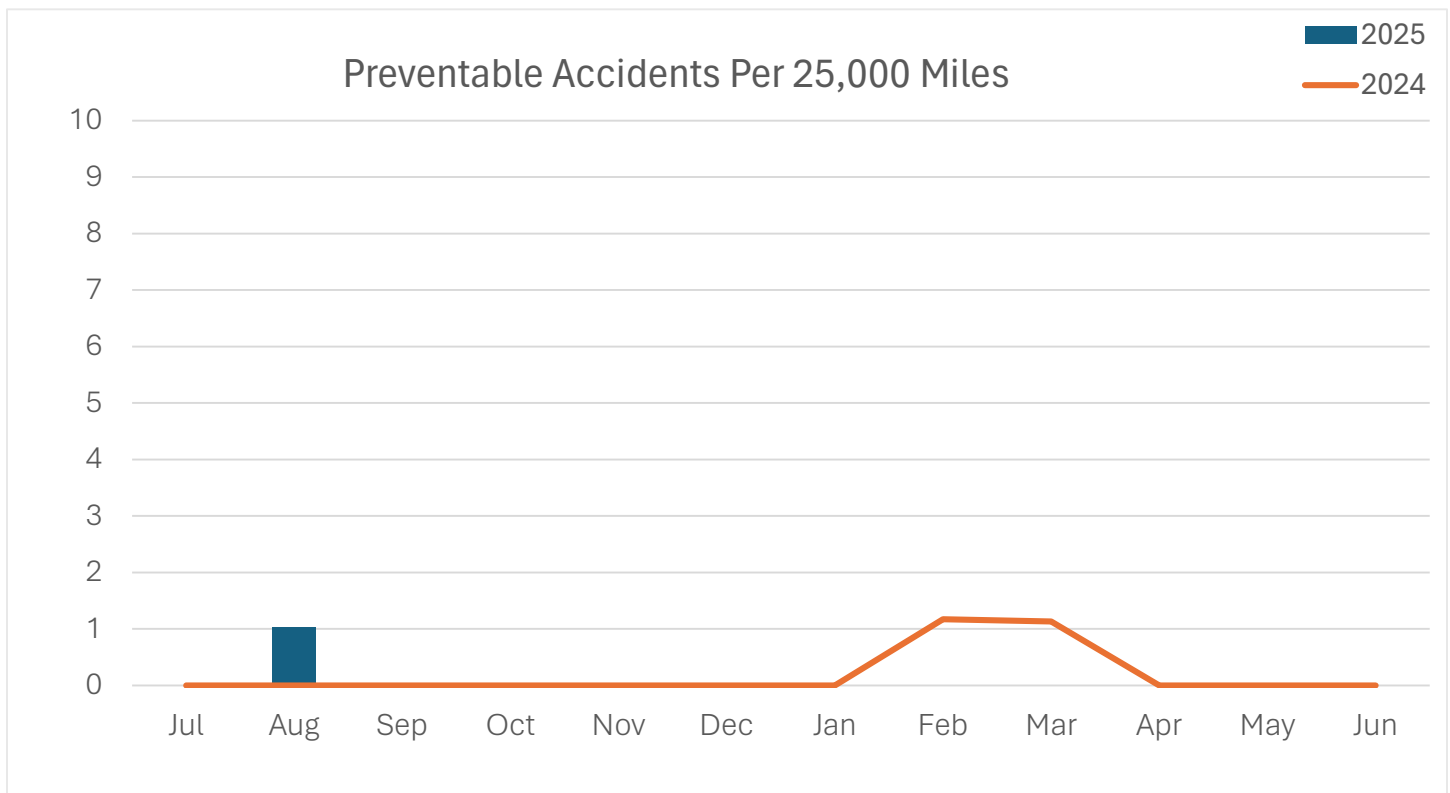
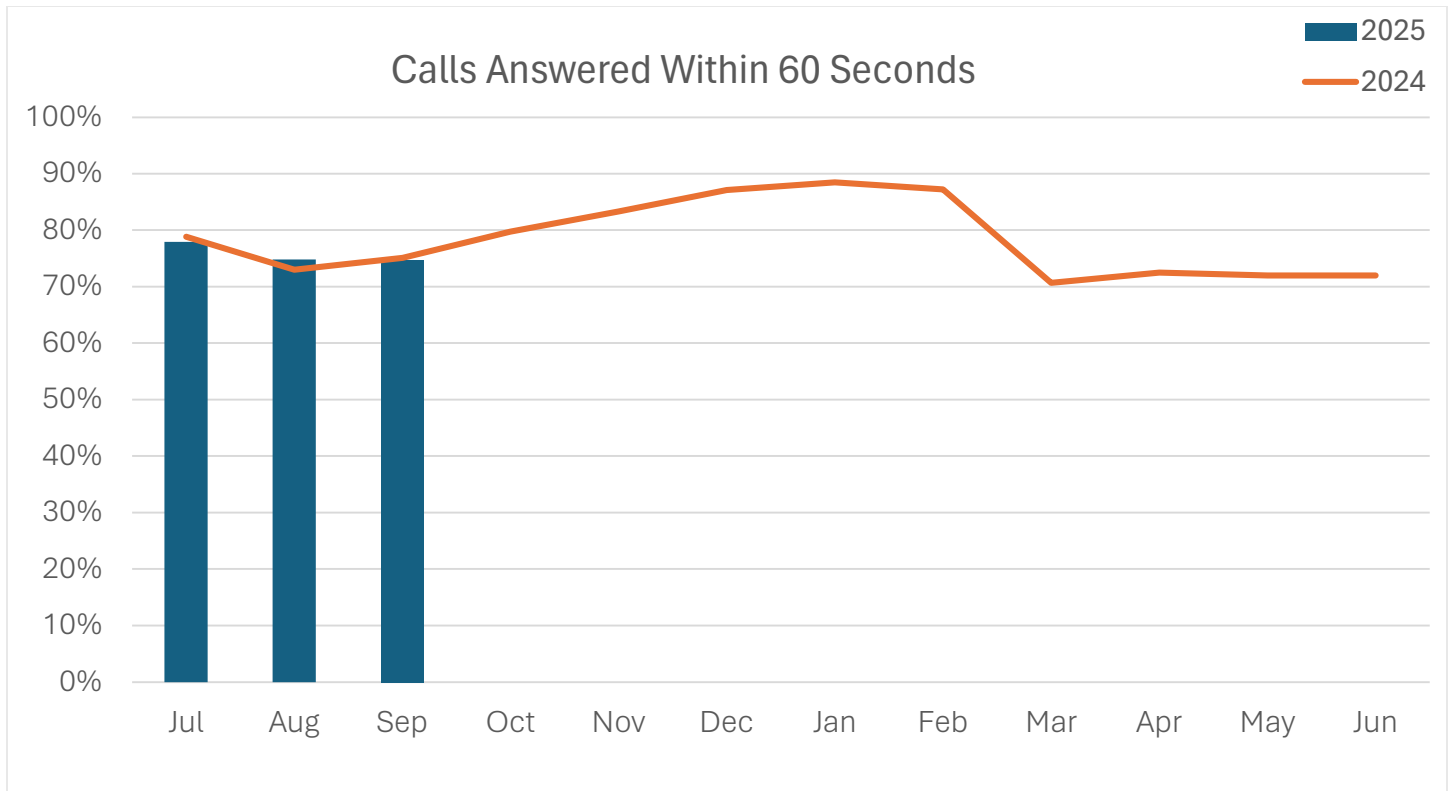


## Paratransit



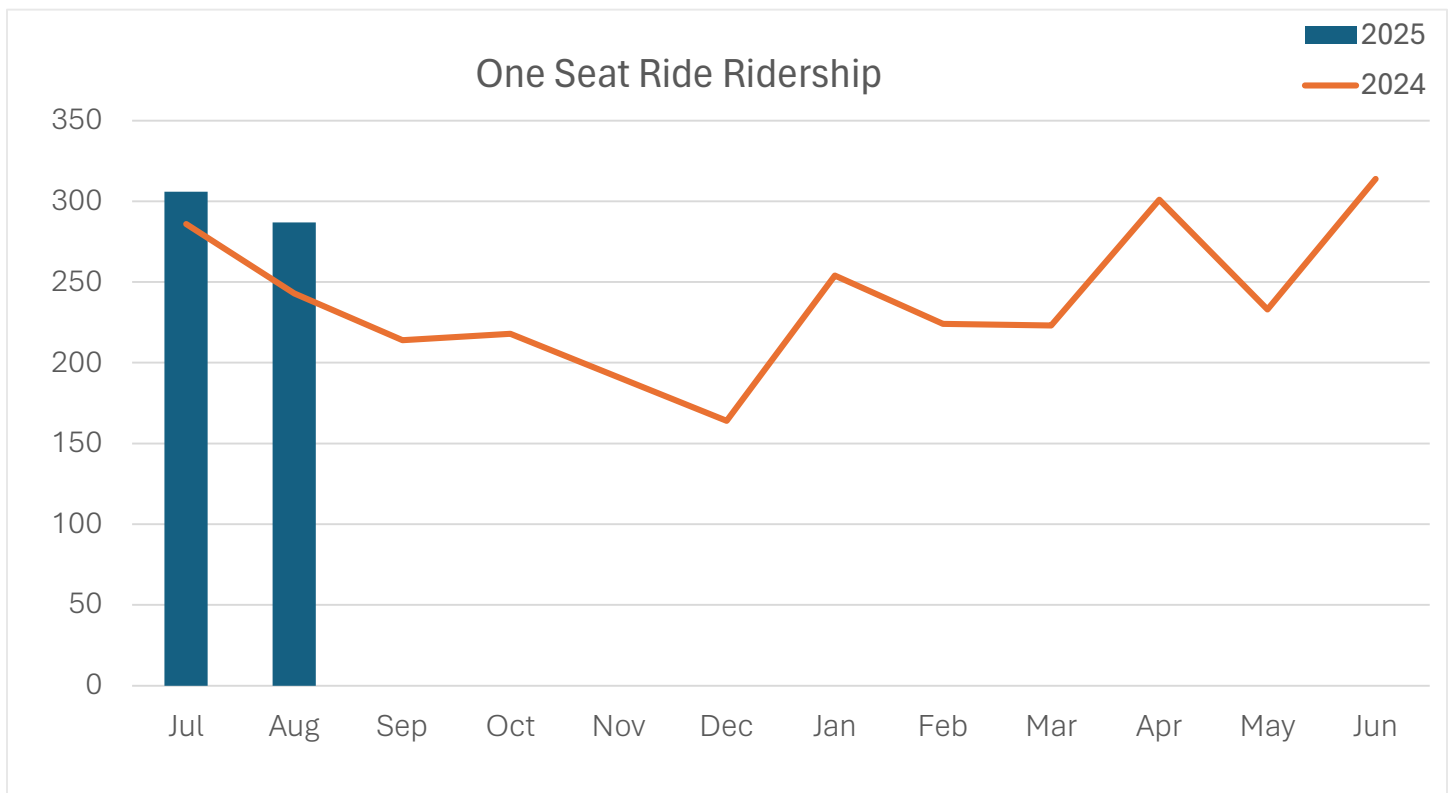
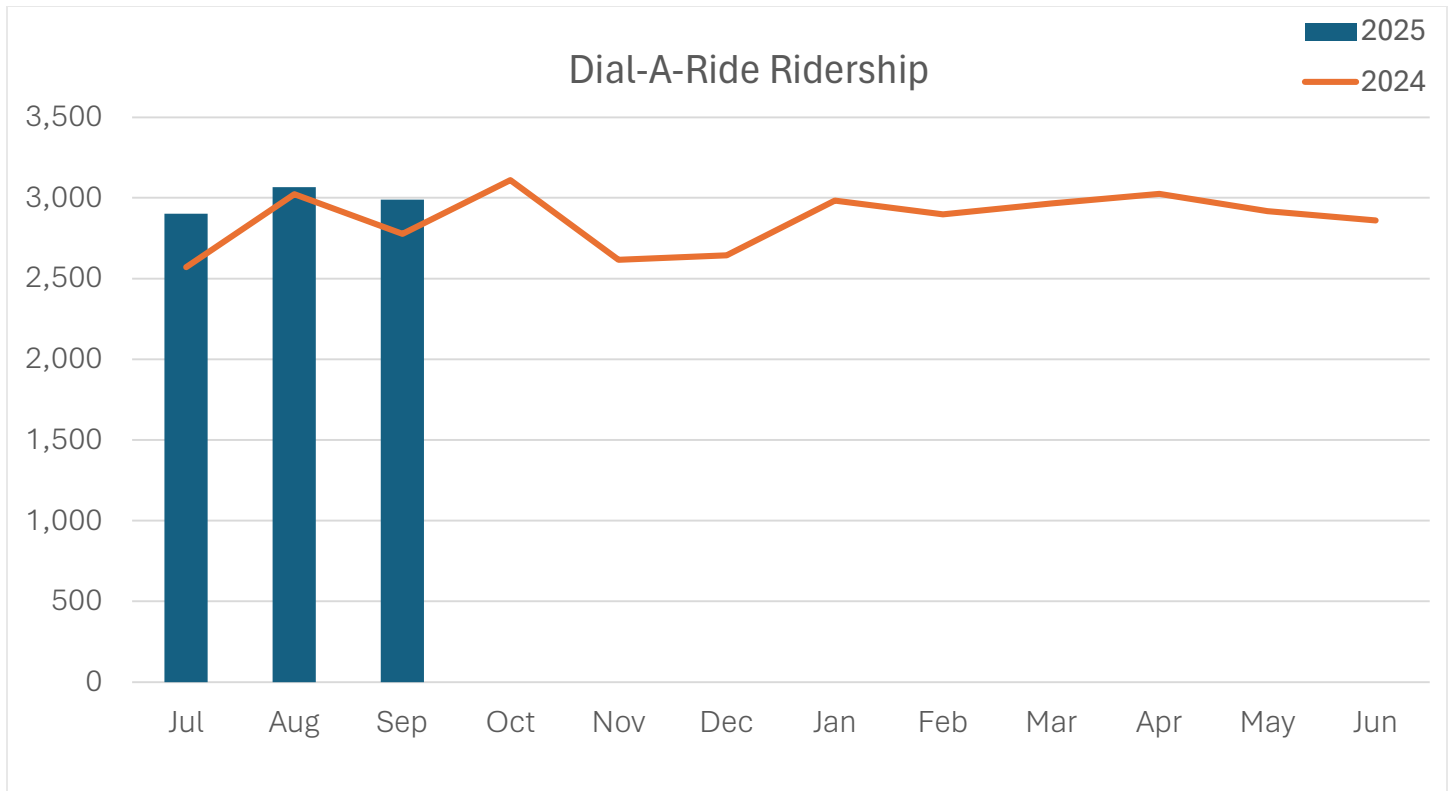


## Paratransit



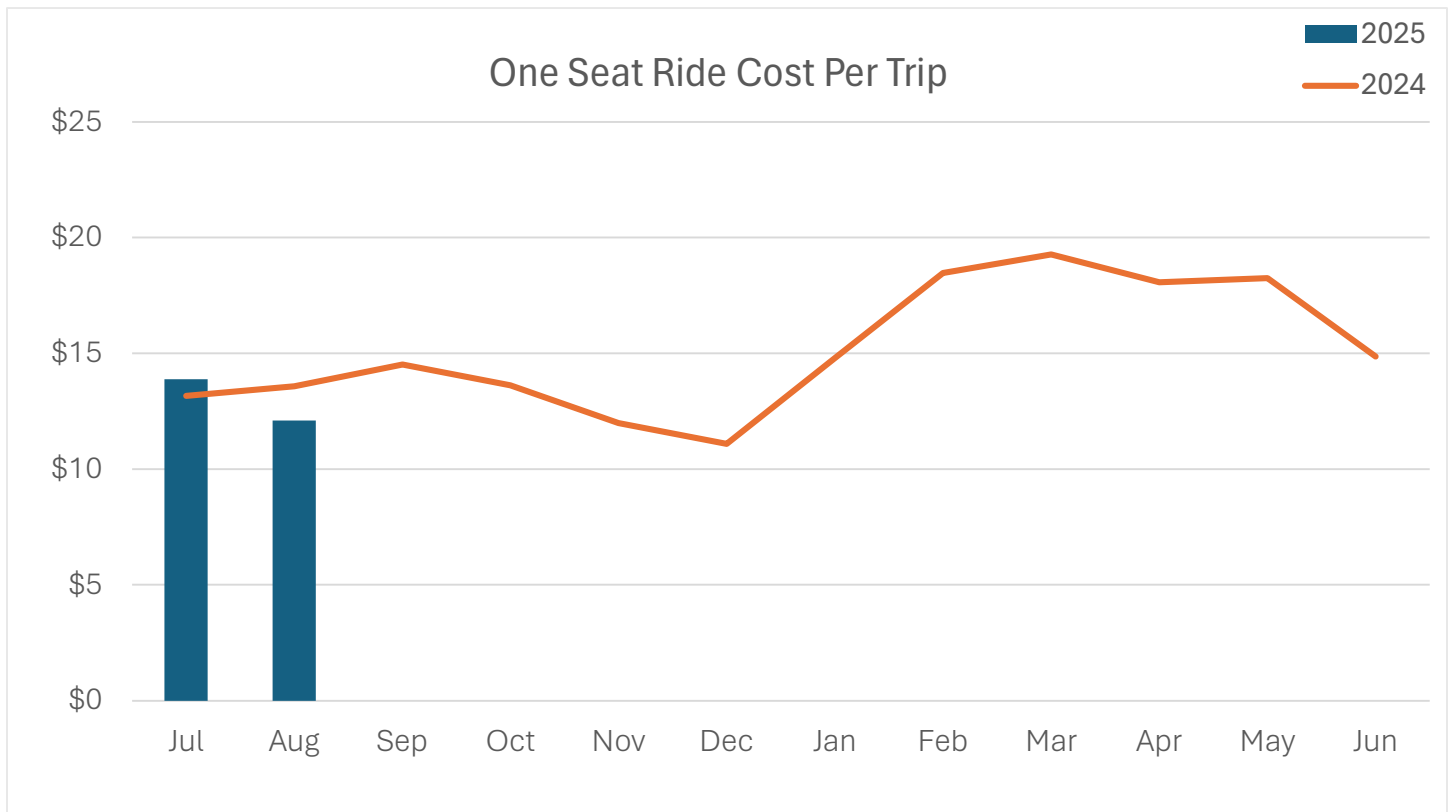


### Paratransit





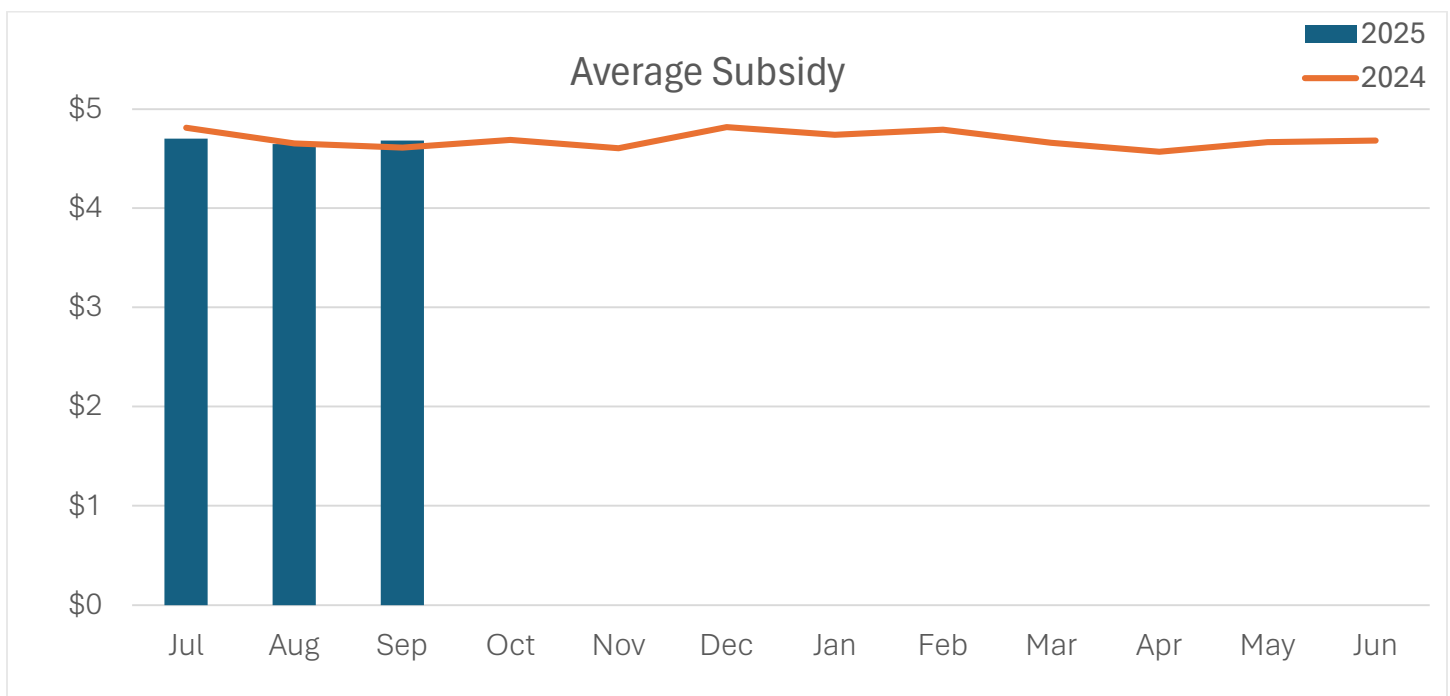
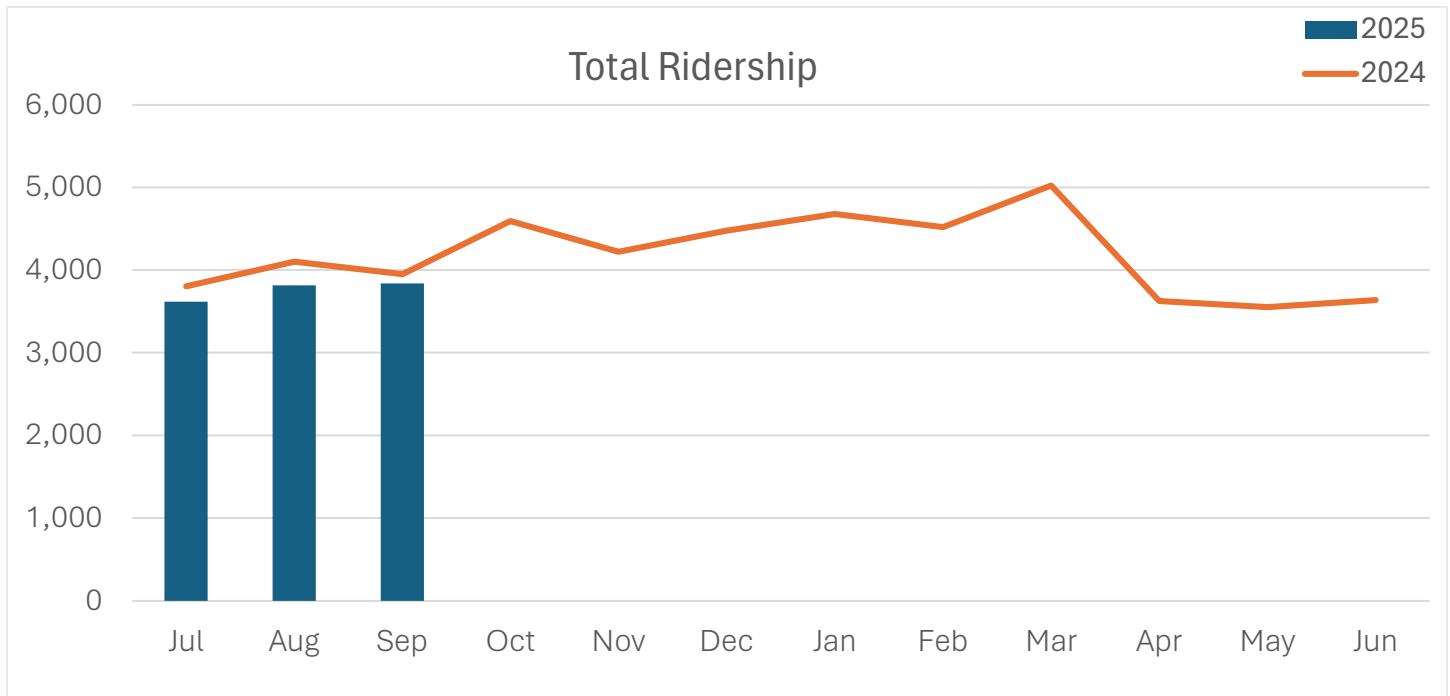
# Paratransit





Go Tri-Valley

Performance Indicator	Sep-23	Sep-24	Year Over Year % Change
Total Ridership	3,950	3,838	-3%
Average Subsidy	\$4.61	\$4.68	1%



## LAVTA COMMITTEE ITEMS - November 2024 - March 2025

### Finance & Administration Committee

#### November

	Action	Info
Minutes	X	
Treasurers Report	X	

\*Typically November committee meetings are cancelled

#### December

	Action	
Minutes	X	
Treasurers Report	X	

\*Typically December committee meetings are cancelled

#### January

	Action	Info
Minutes	X	
Treasurers Report	X	
2025 Legislative Program	X	
FY25 Bus Purchase		X
ARCHES Subrecipient Agreement	X	
Codifying Existing Fares	X	

#### February

	Action	Info
Minutes	X	
Treasurers Report	X	
State/Federal Lobbyist Contract Award	X	

#### March

	Action	Info
Minutes	X	
Treasurers Report	X	

# LAVTA COMMITTEE ITEMS - November 2024 - March 2025

## Projects & Services Committee

<b>November</b>	Action	Info
Minutes	X	
Fixed Route Ridership Report		X
One Seat Ride Program	X	
2025 Marketing Plan		X

<b>December</b>	Action	Info
Minutes	X	
*Typically December committee meetings are cancelled		

<b>January</b>	Action	Info
Minutes	X	
FY25 Bus Purchase		X
June 2025 Draft Service Change		X

<b>February</b>	Action	Info
Minutes	X	
Quarterly Fixed Route Ridership Report		X
Draft Title VI Plan		X

<b>March</b>	Action	Info
Minutes	X	
Final Title VI Plan	X	