

EXECUTIVE DIRECTOR'S REPORT

Projects and Services

Ridership

May represented the second full calendar month after the Wheels-in-Motion (WiM) implementation earlier in the spring. During May, the Wheels system carried approximately 136,000 unlinked boardings, compared with ~121,000 in May of last year, sustaining the post-pandemic recovery trend seen over the past year.

Average weekday boardings totaled approximately 5,600, representing a ~17% year-on-year (YoY) increase. The weekend boarding trend, although not quite as pronounced, was also up - at ~12% and ~5% for Saturdays and Sundays, respectively. Systemwide, we saw a weekday average of 15.0 boardings per vehicle service hour, up from 12.8 in May of last year.

We should get a better picture of the post-WiM ridership trends over the following months, but so far, the overall indicators are very positive.

Pleasanton Meadowlark Dairy Detour on Route 10R- Update

As noted in the June ED Report, LAVTA is instituting a summer detour on westbound Route 10R to avoid the Meadowlark Dairy traffic on First Street and Neal Street. Signs have been posted at affected bus stops and notices are posted on the website and real-time applications. Staff are monitoring on-time performance and complaints. The start of school may require another detour be implemented, which will be determined in the coming weeks.

Route 52 to the Alameda County Fair



Wheels service to the Alameda County Fair kicked off on Friday, June 14. Ridership has been strong so far with weekdays seeing an average of just under 100 daily riders, and weekends seeing over 125 each day.



Swiftly Real Time Passenger Information Module

LAVTA is excited to announce a new partnership with Swiftly to implement its cutting-edge Real-Time Passenger Prediction (RTPP) module. This advanced algorithm will significantly boost the accuracy of our GTFS-RT feed, providing riders with precise and reliable real-time information. By integrating multiple Automatic Vehicle Location (AVL) feeds from our existing onboard hardware, Swiftly's RTPP module will enhance both the accuracy and resilience of our real-time data. This improvement means better information for our passengers and an improved riding experience on Wheels.

EXECUTIVE DIRECTOR'S REPORT

Dublin Transit Center Garage Ribbon Cutting

On Thursday, June 13, Alameda County hosted a ribbon cutting for the Dublin Transit Center Garage. LAVTA staff were in attendance to celebrate the opening and Supervisor David Haubert made remarks.



EXECUTIVE DIRECTOR'S REPORT

Finance and Administration

New LAVTA Staff

Two new LAVTA staff started the last week of June: Joy Liu, Senior Marketing and Communications Specialist and Ethan Yeung, Operations Analyst – Fleet and ITS.

Hydrogen Fuel Cell Conference

On Monday, June 17, the California Hydrogen Leadership Summit held its annual conference in Sacramento. LAVTA's Capital Project Manager was in attendance. Topics included renewable hydrogen, hydrogen production and hubs, as well as infrastructure.

Transit and Intercity Rail Capital Improvement Program (TIRCP) Cycle 7

LAVTA in partnership with Valley Link are applying to the TIRCP Cycle 7 grant program; staff are working with a consultant on the grant application. The scope of the project includes funding for 12 zero-emissions expansion vehicles, construction of the Atlantis Maintenance Facility, Phase 1 of the Valley Link Hydrogen Production Facility, and a workforce development program.

Government Finance Award:

LAVTA has once again received the Certificate of Achievement for Excellence in Financial Reporting from the Government Finance Officers Association of the United States and Canada (GFOA) for our FY2023 ACFR. The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting and its attainment represents a significant accomplishment by a government and its management.

California State Budget

On June 22, Governor Newsom, Senate President pro Tempore Mike McGuire and Assembly Speaker Robert Rivas announced that they have reached an agreement on the Budget Act of 2024. The budget agreement preserves the \$5.1 billion for public transit capital projects and operations that were secured last year.

Upcoming Procurements

Strategic Plan RFP was released in June. Proposals are due in July.

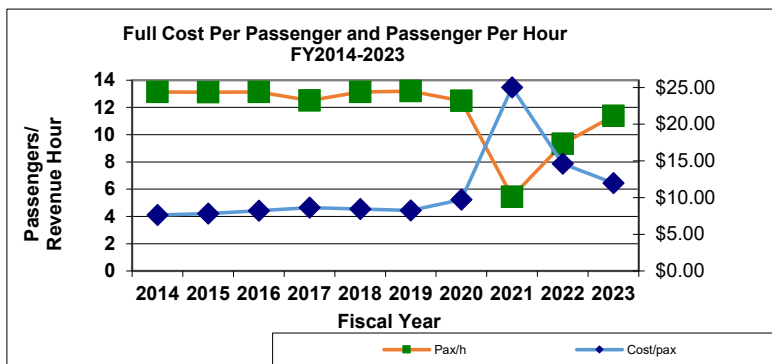
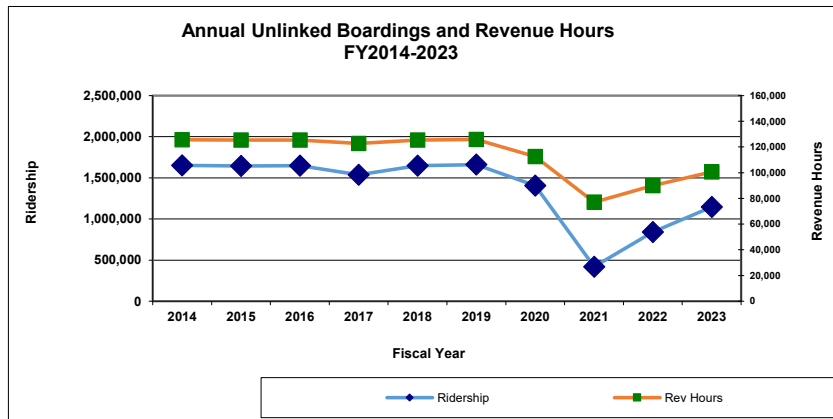
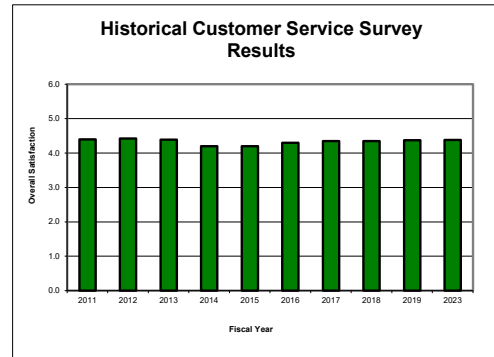
Attachments:

1. Board Statistics May 2024
2. FY24 Upcoming Items
3. GFOA 2024 Award

Monthly Summary Statistics for Wheels May 2024

FIXED ROUTE

| | May 2024 | | | % change from one year ago | | |
|---|------------------|--------------|--------------|----------------------------|---------------|--------------|
| Total Ridership FY To Date | 1,271,234 | | | 19.0% | | |
| Total Ridership For Month | 136,002 | | | 12.6% | | |
| Fully Allocated Cost per Passenger | \$9.75 | | | -11.7% | | |
| | Weekday | Saturday | Sunday | Weekday | Saturday | Sunday |
| Average Daily Ridership | 5,578 | 1,625 | 1,356 | 16.9% | 12.1% | 4.9% |
| Passengers Per Hour | 15.0 | 7.9 | 9.8 | 16.3% | -19.1% | 13.6% |
| | May 2024 | | | % change from last month | | |
| On Time Performance | 81.7% | | | -1.7% | | |



Monthly Summary Statistics for Wheels

May 2024

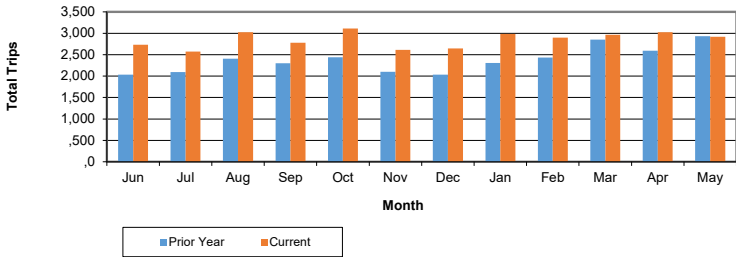
PARATRANSIT

| General Statistics | May 2024 | % Change from last year | Year to Date |
|-------------------------------------|----------|-------------------------|--------------|
| Total Monthly Passengers | 2,917 | -0.5% | 31,524 |
| Average Passengers Per Revenue Hour | 1.85 | 7.6% | 1.70 |
| On Time Performance | 98.0% | -24.4% | 97% |
| Cost per Trip | \$52.85 | -5.2% | \$57.05 |
| Number of Paratransit Assessments | 0 | n/a | 0 |
| % of Calls Answered Within 1 Minute | 72.0% | n/a | 81% |

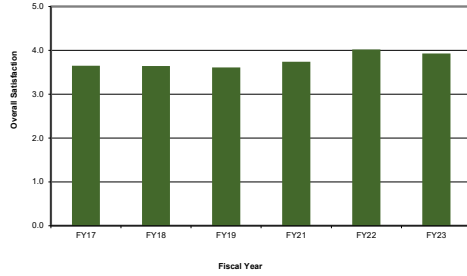
**There were no in-person assessments due to Covid-19, but the applicants received temporary presumptive eligibility based on their application and doctor's verification until the in-person assessments can be resumed.*

| Missed Services Summary | May 2024 | Year to Date |
|----------------------------------|----------|--------------|
| 1st Sanction - Phone Call | 0 | 0 |
| 2nd Sanction - Written Letter | 0 | 0 |
| 3rd Sanction - 15 Day Suspension | 0 | 0 |
| 4th Sanction - 30 Day Suspension | 0 | 0 |
| 5th Sanction - 60 Day Suspension | 0 | 0 |
| 6th Sanction - 90 Day Suspension | 0 | 0 |

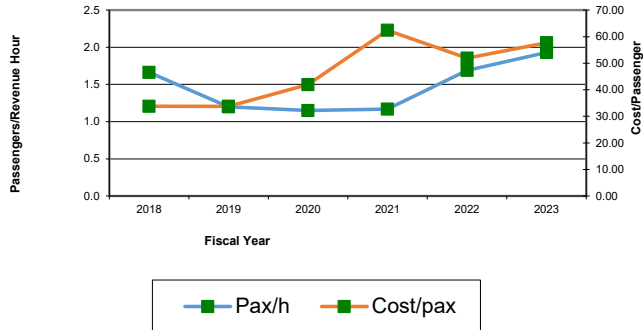
Paratransit Monthly Unlinked Boardings



Historical Customer Service Survey Results



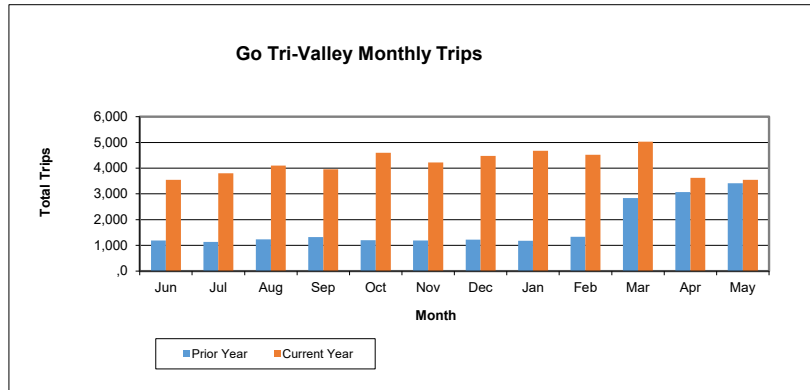
**Paratransit Full Cost Per Passenger and Average Passengers Per Hour
FY2017-2023**



Monthly Summary Statistics for Wheels May 2024

GO TRI-VALLEY

| General Statistics | May 2024 | % Change from last year | Year to Date |
|--------------------------|----------|-------------------------|--------------|
| Total Monthly Passengers | 3,551 | 4.2% | 46,530 |
| Subsidy Cost/Trip | \$ 4.60 | n/a | 4.67 |



Monthly Summary Statistics for Wheels
May 2024

| SAFETY | | | | | | | | |
|--|--------------------|--------------|--------------------|--------------------|---------------------|-----------|--------------------|--------------------|
| ACCIDENT DATA | May 2024 | | | | Fiscal Year to Date | | | |
| | Fixed Route | | Paratransit | | Fixed Route | | Paratransit | |
| Total | | | | | 0 | | 0 | |
| Preventable | 1 | | 0 | | 36 | | 0 | |
| Non-Preventable | 2 | | 0 | | 21 | | 2 | |
| Physical Damage | | | | | | | | |
| Major | 0 | | 0 | | 3 | | 0 | |
| Minor | 3 | | 0 | | 47 | | 2 | |
| Bodily Injury | | | | | | | | |
| Yes | 0 | | 0 | | 2 | | 0 | |
| No | 3 | | 0 | | 55 | | 1 | |
| MONTHLY CLAIMS ACTIVITY | | | | | | | | |
| | Totals | | | | | | | |
| Amount Paid | | | | | | | | |
| This Month | \$3,499.82 | | | | | | | |
| To Date This Fiscal Year | \$38,261.82 | | | | | | | |
| | | | | | | | | |
| Budget | \$100,000.00 | | | | | | | |
| % Expended | 38% | | | | | | | |
| CUSTOMER SERVICE - ADMINISTRATION | | | | | | | | |
| CATEGORY | Number of Requests | | | | | | | |
| | May 2024 | Year To Date | | | | | | |
| Praise | 1 | 1 | | | | | | |
| Bus Stop | 3 | 32 | | | | | | |
| Incident | 2 | 39 | | | | | | |
| Trip Planning | 1 | 7 | | | | | | |
| Fares/Tickets/Passes | 0 | 11 | | | | | | |
| Route/Schedule Planning | 7 | 96 | | | | | | |
| Marketing/Website | 1 | 8 | | | | | | |
| ADA | 1 | 10 | | | | | | |
| COVID Inquiries | 0 | 0 | | | | | | |
| Lost/Found | 6 | 15 | | | | | | |
| TOTAL | 22 | 219 | | | | | | |
| CUSTOMER SERVICE - OPERATIONS | | | | | | | | |
| CATEGORY | FIXED ROUTE | | | | PARATRANSIT | | | |
| | VALID | NOT VALID | UNABLE TO VALIDATE | VALID YEAR TO DATE | VALID | NOT VALID | UNABLE TO VALIDATE | VALID YEAR TO DATE |
| Praise | 6 | 0 | 0 | 19 | 0 | 0 | 0 | 3 |
| Safety | 5 | 2 | 0 | 45 | 0 | 0 | 0 | 2 |
| Driver/Dispatch Discourtesy | 0 | 2 | 1 | 11 | 0 | 0 | 0 | 0 |
| Early | 0 | 0 | 0 | 6 | 1 | 0 | 0 | 2 |
| Late | 3 | 5 | 0 | 13 | 2 | 0 | 0 | 4 |
| No Show | 1 | 0 | 0 | 4 | 2 | 0 | 0 | 4 |
| Incident | 0 | 2 | 0 | 1 | 0 | 0 | 0 | 0 |
| Driver/Dispatch Training | 2 | 0 | 1 | 32 | 1 | 0 | 1 | 5 |
| Maintenance | 1 | 0 | 0 | 5 | 0 | 0 | 0 | 0 |
| Bypass | 4 | 2 | 0 | 50 | 0 | 0 | 0 | 0 |
| TOTAL COMPLAINTS | 16 | 13 | 2 | 167 | 6 | 0 | 1 | 17 |
| Valid Complaints | | | | | | | | |
| Per 10,000 riders | 1.18 | | | | | | | |
| Per 1,000 riders | | | | | 2.06 | | | |

LAVTA COMMITTEE ITEMS - July 2024 - November 2024

Finance & Administration Committee

July - Cancelled

Action Info

August

Action Info

Minutes
Treasurers Report
Draft Fare Structure Changes
I-680 Express Bus Program MOU

X
X
X
X

September

Action Info

Minutes
FTA Triennial Review
FINAL Fare Structure Changes

X
X
X

October

Action Info

Minutes
Treasurers Report
Annual Comprehensive Financial Report (ACFR)

X
X
X

November

Action Info

Minutes
Treasurers Report

X
X

*Typically November committee meetings are cancelled

LAVTA COMMITTEE ITEMS - July 2024 - November 2024

Projects & Services Committee

July - Cancelled

Action Info

August

Action Info

Minutes

X

On Call Task Order Contract Award Kimley Horn: Cloud Based TSP

Design Services

X

Purchase of Cradlepoint R1900 5G Cellular based Routers

X

September

Action Info

Minutes

X

October

Action Info

Minutes

X

Service to DHS and EHS - Final Recommendation

X

Marketing Plan Presentation

X

Wheels Access Contract Award

X

November

Action Info

Minutes

X

Fixed Route Ridership Report

X



Government Finance Officers Association
203 North LaSalle Street, Suite 2700
Chicago, Illinois 60601-1210
312.977.9700 fax: 312.977.4806

6/5/2024

Melissa Hernandez
Board Chair
Livermore Amador Valley Transit Authority, California

Dear Melissa:

We are pleased to notify you that your annual comprehensive financial report for the fiscal year ended June 30, 2023 qualifies for GFOA's Certificate of Achievement for Excellence in Financial Reporting. The Certificate of Achievement is the highest form of recognition in governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management.

When a Certificate of Achievement is awarded to a government, an Award of Financial Reporting Achievement (AFRA) is also presented to the individual(s) or department designated by the government as primarily responsible for its having earned the Certificate. This award has been sent to the submitter as designated on the application.

We hope that you will arrange for a formal presentation of the Certificate and Award of Financial Reporting Achievement, and give appropriate publicity to this notable achievement. A sample news release is included to assist with this effort.

We hope that your example will encourage other government officials in their efforts to achieve and maintain an appropriate standard of excellence in financial reporting.

Sincerely,

A handwritten signature in black ink that reads "Michele Mark Levine". The signature is written in a cursive, flowing style.

Michele Mark Levine
Director, Technical Services