

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY
1362 Rutan Court, Suite 100
Livermore, CA 94551

Tri-Valley Accessible Advisory Committee

DATE: Wednesday, March 6, 2024

PLACE: LAVTA Administrative Office

TIME: 3:30 p.m.

DRAFT MINUTES

1. Call to Order

The TAAC Chair Zack Silva called the meeting to order at 3:32 pm.

Members Present:

Connie Mack	City of Dublin
Shawn Costello	City of Dublin – Alternate – joined via Zoom at 3:55pm
David Weir	City of Livermore
Judy LaMarre	City of Livermore
Susan O’Neill	City of Livermore – Alternate
Sue Tuite	City of Pleasanton
Jennifer White	City of Pleasanton
Herb Hastings	County of Alameda
Amy Mauldin	Social Services
Zack Silva	Social Services
Esther Waltz	PAPCO Representative

Staff Present:

Christy Wegener	LAVTA
Michael Tobin	LAVTA
Kadri Kulm	LAVTA
Regina Flores	MV Transit
Daisha Smith	MV Transit
Laura Corona	Transdev
Christian Sanchez	Trandev
Victor Carranza	Big Star Transit

Princess Rhoades
John Sanderson
Rosa Noya

Big Star Transit
CCCTA
CCCTA

Others:

Jeff Jacobsen

DAR user

2. Roll Call

3. Approval of Agenda and Modifications in necessary

Hastings/Waltz

4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

None

5. Minutes of the January 10, 2024 meeting of the Committee

Approved.

Hastings/Waltz

6. Annual Dial-A-Ride Customer Satisfaction Survey

Staff presented the results of the annual Dial-A-Ride Customer Satisfaction survey. A total of 272 phone and email surveys were completed. On a 1 to 5 point scale 16 out of 18 questions received rating above 4. The highest rating (4.5) was given to safely securing the mobility aids.

7. LAVTA Paratransit Program Plan Submission to Alameda CTC for FY25

Staff talked about the paratransit program plan for FY25 that was submitted to ACTC on February 29, 2024. LAVTA's portion of the projected Measure BB revenues for paratransit for the next fiscal year is \$961,972.

8. TAAC Recruitment for Terms Starting FY25

LAVTA is recruiting for TAAC membership for FY25. The deadline for the applications is April 19, 2024. Staff will be issuing a press release shortly.

9. Go Tri-Valley Update

Staff updated the committee on the Go Tri-Valley program. Starting April 1, 2024 TNC trips will be capped at 10 trips per TNC provider per month.

10. PAPCO Report

Esther Waltz talked about the last PAPCO meeting on January 22nd. The committee received information on mid-year quarterly reports, Paratransit Program Plan review process and sub-committee selection, update about discretionary grant program, and mobility management. The next meeting will take on March 14th, and program plan reviews are scheduled for April 22nd and 23rd.

11. Service Updates and Concerns

Several members reported bus stop issues. Sue Tuite said Route 8 bus dropped her off on the grass again on the 1st and Neal (she had a walker) bus stop on March 5th at around 3-3:30pm. Herb Hasting talked about parking issue at the Hacienda and Owens bus stop going toward Livermore. He said it's hard to use the rear door because the bus is not parked straight. Shawn Costello mentioned the bus stop in front of Coco's where he is being dropped off on the grass. He recommends moving the stop 6 inches forward. Esther Waltz said that there are cars parked on some of the bus stops in such a way that the bus is not able to use the stop. One of these stops is the Route 8 stop on Vineyard. Staff to follow up on these concerns.

Sue Tuite reported that Dial-A-Ride reservations did not know about free rides to and from TAAC meeting when she called in to make a reservation. Christian Sanchez said that this issue has now been addressed by coding the trips to the meeting.

12. Adjournment

Meeting adjourned at 4:35 pm.