# LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY 1362 Rutan Court, Suite 100 Livermore, CA 94551

#### TRI-VALLEY ACCESSIBLE ADVISORY COMMITTEE

#### **AGENDA**

**DATE**: Wednesday, January 10, 2024

**PLACE:** LAVTA Offices, Diana Lauterbach Room,

1362 Rutan Court, Suite 100, Livermore, CA

**TIME**: 3:30 p.m.

#### TELECONFERENCE LOCATIONS

#### **NONE**

Agenda Questions: Please call the Front Desk at (925) 455-7555 or send an email to frontdesk@lavta.org

Documents received after publication of the Agenda and considered by the TAAC Committee in its deliberation will be available for inspection only via electronic document transfer, due to the COVID-19 outbreak. See the COVID-19 provisions outlined below. Please call or email the Front Desk during normal business hours if you require access to any such documents.

#### **MEETING PROCEDURE**

This Tri-Valley Accessible Advisory Committee meeting will be conducted in person and on the web-video communication platform, Zoom. In order to view and/or participate in this meeting remotely, members of the public will need to download Zoom from its website, www.zoom.us.

We encourage members of the public to access the meeting online using the web-video communication application, Zoom. Zoom participants will have the opportunity to speak during Public Comment. It is recommended that anyone wishing to participate in the meeting remotely complete the download process before the start of the meeting.

Public comments will also be accepted via email until 1:00 p.m. on Tuesday, January 9, 2024 at <a href="frontdesk@lavta.org">frontdesk@lavta.org</a>. Please include "Public Comment – 1/10/2024" and the agenda item in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction.

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There will be zero tolerance for any person addressing the Committee making profane, offensive and disruptive remarks, or engaging in loud, boisterous, or other disorderly conduct, that disrupts the orderly conduct of the public meeting.

#### How to listen and view meeting video:

• From a PC, Mac, iPad, iPhone or Android device click the link below:

https://zoom.us/j/88469810964

Passcode: TAAC1362

• To supplement a PC, Mac, tablet or device without audio, please also join by phone:

Dial: 1 (669) 900-6833

Webinar ID: 884 6981 0964

Passcode: 85607181

To comment by video conference, click the "Raise Your Hand" button to request to speak when Public Comment is being taken on the Agenda item. You will then be unmuted when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.

## How to listen only to the meeting:

• For audio access to the meeting by telephone, use the dial-in information below:

Dial: 1 (669) 900-6833

Webinar ID: 884 6981 0964

Passcode: 85607181

Please note to submit public comment via telephone dial \*9 on your dial pad. The meeting's host will be informed that you would like to speak. If you are chosen, you will be notified that your request has been approved and you will be allowed to speak. You will then dial \*6 to unmute when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.

#### To submit written comments:

• Provide public written comments prior to the meeting by email, to frontdesk@lavta.org

If you are submitting public comment via email, please do so by 1:00 p.m. on Tuesday, January 9, 2024 to <a href="mailto:frontdesk@lavta.org">frontdesk@lavta.org</a>. Please include "Public Comment – 1/10/2024" and the agenda item to which your comment applies in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction

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# Action Recommended by Staff

1.	Call to Order		3:30
2.	Roll Call		
3.	Approval of Agenda and Modifications if necessary	Action	
4.	Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)	Information	3:35
5.	Minutes of the November 1, 2023 meeting (please review prior to meeting)	Action	3:40
6.	Annual Dial-A-Ride Customer Satisfaction Survey	Information	3:45
7.	Alameda CTC 2024 Discretionary Grant Program	Action	3:55
8.	PAPCO Report	Information	4:10
9.	Service Updates & Concerns • New business: Staffing Update	Information	4:15
10.	Adjournment		4:30
I hereby certify that this agenda was posted 72 hours in advance of the noted meeting.			
Jennifer Suda1/5/2024LAVTA Administrative Services DepartmentDate			
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On request, the Livermore Amador Valley Transit Authority will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. A written request, including name of the person, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service should be sent at least seven (7) days before the meeting. Requests should be sent to:

Executive Director Livermore Amador Valley Transit Authority 1362 Rutan Court, Suite 100 Livermore, CA 94551

Fax: 925.443.1375

Email: frontdesk@lavta.org

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# AGENDA ITEM 5

# LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY 1362 Rutan Court, Suite 100 Livermore, CA 94551

#### **Tri-Valley Accessible Advisory Committee**

**DATE**: Wednesday, November 1, 2023

**PLACE:** LAVTA Administrative Office

**TIME**: 3:30 p.m.

## **DRAFT MINUTES**

#### 1. Call to Order

The TAAC Chair Zack Silva called the meeting to order at 3:32 pm.

Members Present:

Connie Mack
Donna Singer
City of Dublin
City of Dublin

Shawn Costello City of Dublin – Alternate

David Weir City of Livermore
Judy LaMarre City of Livermore

Susan O'Neill City of Livermore – Alternate

Sue Tuite City of Pleasanton
Jennifer White City of Pleasanton

Kulwant Singh County of Alameda – Alternate

Zack Silva Social Services
Amy Mauldin Social Services

Esther Waltz PAPCO Representative

**Staff Present:** 

Christy WegenerLAVTAMichael TobinLAVTAJennifer YeamansLAVTAKadri KulmLAVTADavid MarkLAVTARegina FloresMV Transit

Daisha Smith County Connection

Laura Corona Transdev

<sup>5</sup> Nov 2023 Draft TAAC Minutes

Christian Sanchez Trandev

Victor Carranza Big Star Transit Princess Rhoades Big Star Transit

#### 2. Roll Call

### 3. Approval of Agenda and Modifications in necessary

Costello/Waltz

# 4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

None

### 5. Minutes of the September 6, 2023 meeting of the Committee

Approved.

Singer/Waltz

#### 6. Wheels in Motion

Staff provided an update on Wheels in Motion including an overview of the three alternatives and public outreach conducted in September. Staff noted that scenario 3 was favored by those who took the Wheels in Motion survey. The proposed network changes meet the criteria as a major service change and therefore require a public comment period and a public hearing.

# 7. One Seat Ride Program

Rosa Noya from County Connection updated the committee on the regional One Seat Ride program and showed a promotional video. The participating transit agencies currently include County Connection, LAVTA, Tri-Delta and WestCat.

# 8. PAPCO Report

Esther Waltz updated the committee on the latest PAPCO meeting. The committee received training on the Brown Act as well as an update on the upcoming ACTC discretionary grant call for projects. The committee approved the guidelines for the discretionary grant as well as implementation guidelines for paratransit programs.

# 9. Service Updates and Concerns

Staff followed up on the "old business" items, including updating the TAAC bylaws. This item was taken to Finance and Administration committee and is scheduled to go to the full board on November 6<sup>th</sup> for approval.

Staff updated the committee on upcoming grant calls for projects, including Alameda CTC's discretionary grant program as well as the federal FTA 5310 program.

# 10. Adjournment

Meeting adjourned at 4:30 pm.



# AGENDA ITEM 6

# Livermore Amador Valley Transit Authority

# STAFF REPORT

SUBJECT: Dial-A-Ride Passenger Satisfaction Survey

FROM: Kadri Külm, Paratransit Planner

DATE: January 10, 2024

#### **Action Requested**

None – Information only.

#### Background

LAVTA performs Dial-A-Ride passenger surveys to assess passenger satisfaction in order to continually improve service.

#### Discussion

The survey will be conducted by a third-party research firm Quantum Market Research, Inc, and is expected to include both email (online) and phone survey. The format and questions will be very similar to the previous surveys, but this time around we added several questions about demographics, My Transit Manager app, Para-Taxi, and One-Seat Ride. The survey is expected to be completed by the end of the February.

The overall aspects of the service to be surveyed include:

- Ride reservation process
- Ride pick-up
- Ride experience
- Drop-off
- Overall satisfaction

# Next Steps

Staff will be bringing the survey results to the TAAC in the Spring.

# **Action Requested**

None – Information only.

# AGENDA ITEM 7

# Livermore Amador Valley Transit Authority

# STAFF REPORT

SUBJECT: ACTC 2024 Paratransit Discretionary Grant Application

**Submission** 

FROM: Kadri Külm, Paratransit Planner

DATE: January 10, 2024

#### **Action Requested**

Recommend that Staff submit 2024 Paratransit Discretionary Grant application(s) to Alameda County Transportation Commission.

#### **Background**

Alameda County Transportation Commission's (ACTC) Paratransit Discretionary Grant Program (PDGP) funds projects and programs through a competitive process to meet needs that are not being adequately met through ADA-mandated paratransit or City programs. Approximately \$12M in Measure B and Measure BB will be available through the 2024 PDGP over a 5-year programming period. While the collection of Measure B has sunset, remaining funds are available for this discretionary grant program. Maximum grant size is \$250,000 per fiscal year.

#### Discussion

Per Paratransit Advisory and Planning Committee (PAPCO) guidance, discretionary grant funding will be focused on mobility management activities that improve consumers' ability to access services, improve coordination between programs, and/or address gaps in the transportation system. Priority given to projects identified in regional pans, multijurisdictional and are ready for implementation

LAVTA has been a recipient of this grant for its Para-Taxi/PEX programs. This time, LAVTA intends to expand its application to other areas in addition to Para-Taxi and apply for Mobility Management (including ADA paratransit eligibility assessments and travel training) and One Seat Ride program.

# **Next Steps**

Applications are due to ACTC on January 31st. On March 25th PAPCO will consider/approve grant recommendations, and the grants start on July 1, 2024.

### **Action Requested**

Recommend that Staff submit 2024 Paratransit Discretionary Grant application(s) to Alameda County Transportation Commission.