

**LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY**  
**1362 Rutan Court, Suite 100**  
**Livermore, CA 94551**

**TRI-VALLEY ACCESSIBLE ADVISORY COMMITTEE**

**AGENDA**

**DATE:** Wednesday, November 1, 2023  
**PLACE:** LAVTA Offices, Diana Lauterbach Room,  
1362 Rutan Court, Suite 100, Livermore, CA  
**TIME:** 3:30 p.m.

**TELECONFERENCE LOCATIONS**

NONE

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*Agenda Questions: Please call the Front Desk at (925) 455-7555 or send an email to [frontdesk@lavta.org](mailto:frontdesk@lavta.org)*

*Documents received after publication of the Agenda and considered by the TAAC Committee in its deliberation will be available for inspection only via electronic document transfer, due to the COVID-19 outbreak. See the COVID-19 provisions outlined below. Please call or email the Front Desk during normal business hours if you require access to any such documents.*

**MEETING PROCEDURE**

This Tri-Valley Accessible Advisory Committee meeting will be conducted in person and on the web-video communication platform, Zoom. In order to view and/or participate in this meeting remotely, members of the public will need to download Zoom from its website, [www.zoom.us](http://www.zoom.us).

We encourage members of the public to access the meeting online using the web-video communication application, Zoom. Zoom participants will have the opportunity to speak during Public Comment. It is recommended that anyone wishing to participate in the meeting remotely complete the download process before the start of the meeting.

Public comments will also be accepted via email until 1:00 p.m. on Tuesday, October 31, 2023 at [frontdesk@lavta.org](mailto:frontdesk@lavta.org). Please include "Public Comment – 11/1/2023" and the agenda item in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction.

There will be zero tolerance for any person addressing the Committee making profane, offensive and disruptive remarks, or engaging in loud, boisterous, or other disorderly conduct, that disrupts the orderly conduct of the public meeting.

### **How to listen and view meeting video:**

- From a PC, Mac, iPad, iPhone or Android device click the link below:  
<https://zoom.us/j/88469810964>  
Passcode: TAAC1362
- To supplement a PC, Mac, tablet or device without audio, please also join by phone:  
Dial: 1 (669) 900-6833  
Webinar ID: 884 6981 0964  
Passcode: 85607181

*To comment by video conference, click the “Raise Your Hand” button to request to speak when Public Comment is being taken on the Agenda item. You will then be unmuted when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.*

### **How to listen only to the meeting:**

- For audio access to the meeting by telephone, use the dial-in information below:  
Dial: 1 (669) 900-6833  
Webinar ID: 884 6981 0964  
Passcode: 85607181

*Please note to submit public comment via telephone dial \*9 on your dial pad. The meeting’s host will be informed that you would like to speak. If you are chosen, you will be notified that your request has been approved and you will be allowed to speak. You will then dial \*6 to unmute when it is your turn to make your comment for up to 3 minutes. After the allotted time, you will be muted.*

### **To submit written comments:**

- Provide public written comments prior to the meeting by email, to [frontdesk@lavta.org](mailto:frontdesk@lavta.org)

If you are submitting public comment via email, please do so by 1:00 p.m. on Tuesday, October 31, 2023 to [frontdesk@lavta.org](mailto:frontdesk@lavta.org). Please include “Public Comment – 11/1/2023” and the agenda item to which your comment applies in the subject line. In the body of the email please include your name. Public comments submitted will be read during Public Comment and will be subject to the regular three-minute time restriction

	<b>Action Recommended by Staff</b>	
<b>1. Call to Order</b>		<b>3:30</b>
<b>2. Roll Call</b>		
<b>3. Approval of Agenda and Modifications if necessary</b>	<b>Action</b>	
<b>4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)</b>	<b>Information</b>	<b>3:35</b>
<b>5. Minutes of the September 6, 2023 meeting (please review prior to meeting)</b>	<b>Action</b>	<b>3:40</b>
<b>6. Wheels in Motion</b>	<b>Information</b>	<b>3:45</b>
<b>7. One Seat Ride Program</b>	<b>Information</b>	<b>4:00</b>
<b>8. PAPCO Report</b>	<b>Discussion</b>	<b>4:15</b>
<b>9. Service Updates &amp; Concerns</b>	<b>Discussion</b>	<b>4:20</b>
<ul style="list-style-type: none"> <li>• <b>Old business: TAAC Bylaws Update</b></li> <li>• <b>New business: Alameda CTC 2024 Discretionary Grant Program Update</b></li> </ul>		
<b>10. Adjournment</b>		<b>4:30</b>

*I hereby certify that this agenda was posted 72 hours in advance of the noted meeting.*

<u>Jennifer Suda</u>	<u>10/26/2023</u>
<i>LAVTA Administrative Services Department</i>	<i>Date</i>

*On request, the Livermore Amador Valley Transit Authority will provide written agenda materials in appropriate alternative formats, or disability-related modification or accommodation, including auxiliary aids or services, to enable individuals with disabilities to participate in public meetings. A written request, including name of the person, mailing address, phone number and brief description of the requested materials and preferred alternative format or auxiliary aid or service should be sent at least seven (7) days before the meeting. Requests should be sent to:*

*Executive Director  
Livermore Amador Valley Transit Authority  
1362 Rutan Court, Suite 100  
Livermore, CA 94551  
Fax: 925.443.1375  
Email: [frontdesk@lavta.org](mailto:frontdesk@lavta.org)*

## **AGENDA**

### **ITEM 5**

**LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY**  
**1362 Rutan Court, Suite 100**  
**Livermore, CA 94551**

**Tri-Valley Accessible Advisory Committee**

**DATE:** Wednesday, September 6, 2023

**PLACE:** LAVTA Administrative Office

**TIME:** 3:30 p.m.

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**DRAFT MINUTES**

**1. Call to Order**

The TAAC Chair Zack Silva called the meeting to order at 3:30 pm.

**Members Present:**

Connie Mack	City of Dublin
Donna Singer	City of Dublin
Shawn Costello	City of Dublin – Alternate
Judy LaMarre	City of Livermore
Sue Tuite	City of Pleasanton
Jennifer White	City of Pleasanton
Zack Silva	Social Services
Amy Mauldin	Social Services
Esther Waltz	PAPCO Representative

**Staff Present:**

Christy Wegener	LAVTA
Michael Tobin	LAVTA
David Mark	LAVTA
Kadri Kulm	LAVTA
Regina Flores	MV Transit
Daisha Smith	MV Transit
Laura Corona	Transdev
Christian Sanchez	Trandev
Victor Carranza	Big Star Transit

**2. Roll Call**

**3. Approval of Agenda and Modifications in necessary**  
Singer/Mack

**4. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)**

Carmen Rivera-Hendrickson submitted the following written comment prior to the meeting: 'Can you please tell me if the driver that left me on 31 Aug 2023, bus 1715, at 8:15 am routed 14 was reprimanded when he only had 10 people on the bus and inform me that the bus was full! Please inform the team of this so it in the meeting notes. This was a new driver. Have great week everybody.'

**5. Minutes of the July 12, 2023 meeting of the Committee**  
Approved.  
Singer/LaMarre

**6. TAAC Bylaws Revision**

TAAC forwarded the recommendation to update Section 3.5 (b) of the Tri-Valley Accessible Advisory Committee (TAAC) bylaws to LAVTA Board of Directors. Recommended update:

"(b) The Chair and Vice Chair shall be elected at the first meeting of each fiscal year and assume office immediately following the election."

Approved.  
Waltz/Mack

**7. Wheels in Motion**

Staff gave a presentation on the Wheels in Motion study for the Wheels fixed route bus system, and presented three service level scenarios. Members are encouraged to fill out an electronic survey, which is also available in paper copy format. The committee members gave their initial feedback on the three scenarios.

Beginning in September, staff will engage in a comprehensive public outreach effort that will include the distribution of an electronic survey to gauge our riders' preferences for each of the aforementioned scenarios. This feedback will then be used to design and finalize the preferred alternative, which will likely go into effect in February 2024.

**8. Service Updates and Concerns**

Staff followed up on the “old business” items, including the First and Neal bus stop in Pleasanton and Dial-A-Ride My Transit App

Staff updated the committee on recent LAVTA, MV Transit, CCCTA and Transdev staffing changes, and introduced the new staff members.

## **12. Adjournment**

Meeting adjourned at 4:30 pm.



## **AGENDA**

### **ITEM 6**

## STAFF REPORT

SUBJECT: Wheels in Motion – Outreach Results

FROM: Mike Tobin, Director of Operations  
Cyrus Sheik, Senior Transit Planner

DATE: November 1, 2023

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### Action Requested

None – informational item only.

### Background

As part of the Wheels in Motion effort to reimagine LAVTA’s existing mainline fixed route service, a survey instrument was created to solicit input and feedback from the community and Wheels riders regarding three different service scenarios:

1. **Scenario 1** – Bus schedules and routes would remain essentially unchanged.
2. **Scenario 2** – Buses would come more often on the Rapid routes, but service on other routes would be reduced or eliminated.
3. **Scenario 3** – Most buses would come every 20-40 minutes to align with the new BART schedule. Service would be restored in several areas that are currently unserved.

### Discussion

#### Methodology

The survey outlined each of the three scenarios and then asked respondents a series of questions including whether or not they “Liked”, “Disliked”, or “Neither Liked nor disliked” the changes that were included in each scenario. The survey was opened on September 7<sup>th</sup> and was closed on October 8<sup>th</sup>. Surveys were issued in both English and Spanish. To promote the survey, LAVTA staff attended multiple outreach events throughout the Tri-Valley during the month of September to engage with the community and to answer questions regarding the different service scenarios being considered. Staff also held operator outreach events as well as presented to the Tri-Valley Accessible Advisory Committee.

## Results

A total of 228 participants completed the survey, and we are now pleased to provide you with a high-level summary of the survey results below in Table 1:

Scenario	Like	Neither like nor dislike	Dislike
Scenario 1	19%	35%	46%
Scenario 2	17%	26%	57%
Scenario 3	69%	16%	16%

*Table 1*

From the survey results, it is evident that an overwhelming majority of respondents expressed a strong preference for Scenario 3. Respondents' support for this scenario primarily revolved around the idea of expanding coverage to historically underserved areas within the Tri-Valley region, specifically in West Dublin and South Livermore, as well as keeping commuter routes such as Route 20X and 580X, both of which run between the East Dublin/Pleasanton BART station and the Lawrence Livermore National Laboratory.

Staff will present the in-depth survey results and a comprehensive breakdown of participant feedback during the Committee meeting. Staff will also discuss next steps, including the staff recommendation for the preferred alternative, the timing for the public hearing, and the timeline for Board approval.

## **Recommendation**

None – informational item only.

## **Attachments:**

1. Wheels in Motion Survey Instrument



## LAVTA Service Scenario Assessment Survey DRAFT August 30, 2023

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*The following draft survey questions will be used to assess Wheels riders' opinions and preferences for three LAVTA service scenarios. Once the draft is finalized, the questions will be transferred into a survey tool (Alchemer) and distributed to members of the public.*

### [LANGUAGE]

**Please select your preferred language:**

- ☐ English
- ☐ Tomar la encuesta en español



888-678-2871 / Free language assistance / Asistencia de Lenguaje Gratuito /  
Libreng tulong para sa wika / Hỗ trợ ngôn ngữ miễn phí / 무료 언어 지원

### [INTRODUCTION]

## Welcome to the Wheels in Motion Survey!

The Livermore Amador Valley Transit Authority (LAVTA) operates the Wheels Bus in the Tri-Valley Area (Livermore, Dublin, and Pleasanton). We are launching a public outreach program called *Wheels in Motion* to gather input on possible bus service changes.

With the current bus routes, Wheels buses are scheduled to drop people off at the East Dublin/Pleasanton BART station so they can easily catch the BART train. However, starting in September, BART will be changing train frequency on the Dublin line from every 15 minutes to every 20 minutes and increasing service during off-peak times and weekends.

As a result of the BART schedule change, we're taking a fresh look at the Wheels schedules and routes and considering adjustments to better serve our riders and the transportation needs throughout the Tri-Valley. Once approved by our Board, these route changes would take effect in early 2024.

*Wheels in Motion* includes three different bus service scenarios for Wheels Local, Express and Rapid bus routes, each of which is summarized below:

**Scenario 1** – Bus schedules and routes would remain essentially unchanged.

**Scenario 2** – Buses would come more often on the Rapid routes, but service on other routes would be reduced or eliminated.

**Scenario 3** – Most buses would come every 20-40 minutes to align with the new BART schedule. Service would be restored in several areas that are currently unserved.

You'll find more information about the scenarios in the survey questions below.

Important note: Our School Service bus routes will not change. This survey is only for our Local, Express, and Rapid bus routes.

### **Please provide your input on these scenarios!**

The purpose of this survey is to get your feedback on these scenarios to help us develop a better bus system for Wheels riders and Tri-Valley residents.

Participation in this survey is **voluntary** and the results will be **completely confidential**. This survey should take between 5-7 minutes to complete.

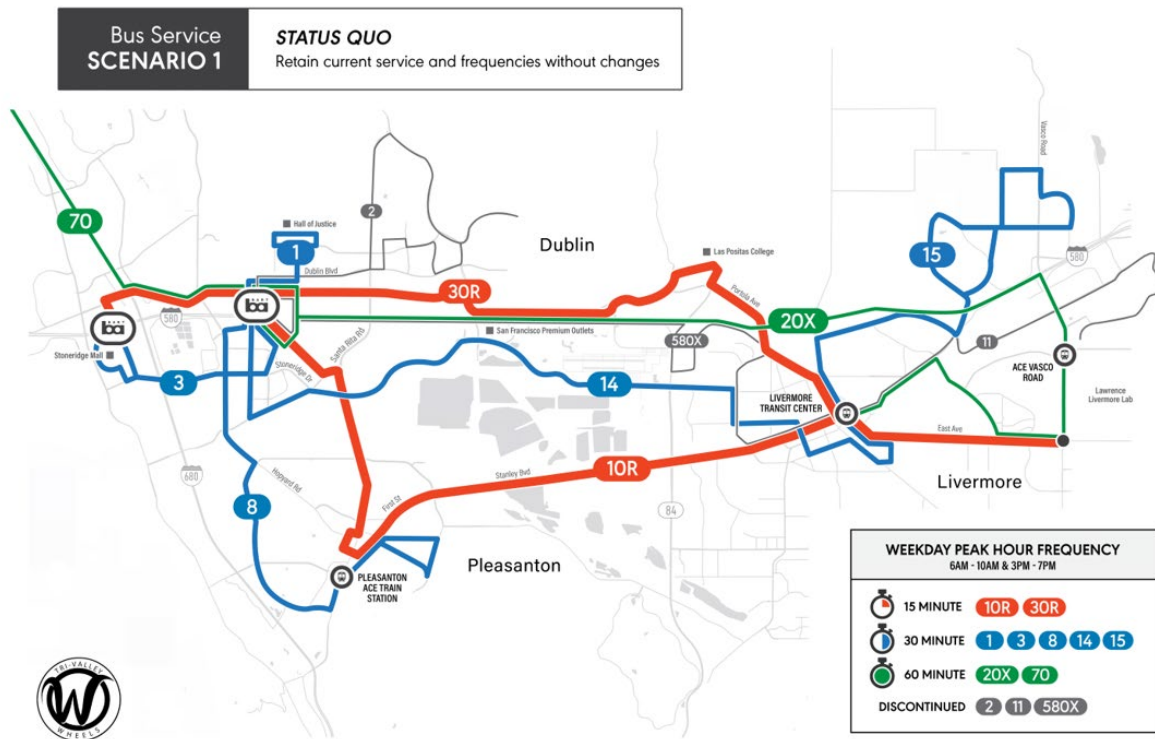
As a token of our appreciation, you will be entered into a raffle to **win one of ten \$50 Clipper Cards** for filling out the survey.

As you make comments, please provide as much detail as possible about what you like and don't like. Thanks so much for your help!

[Start the survey!](#)

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## SCENARIO 1



- All routes and schedules would stay the **SAME** as today
- Local routes 2, 11 and express routes 580X: Would be formally **ELIMINATED**
- Local routes 1, 3, 8, and 14: Midday frequency would be formally **REDUCED** to hourly (every 60 minutes)
- Alignment with BART: Most weekday schedules would **NOT BE TIMED** to connect with the new BART train schedule
- Weekend schedule: No changes from the current weekend service

*\*Peak hours are typically between 6 AM – 10 AM and 3 PM – 7 PM.*

### 1. Overall, what do you think of Scenario 1?

- Dislike
- Neither like nor dislike
- Like

### 2. Please tell us about how this scenario would affect your traveling needs:

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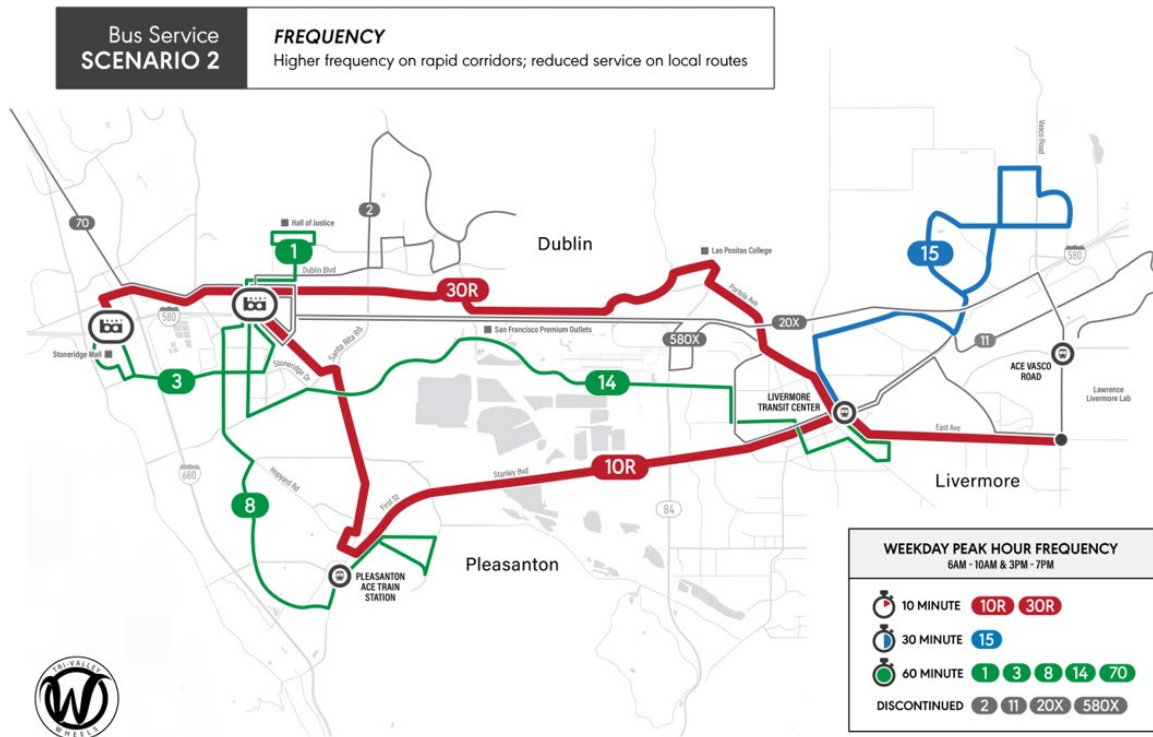
**3. Please indicate whether you like or dislike the following changes being considered in Scenario 1:**

	Dislike	Neither like nor dislike	Like
All routes and schedules would stay the <b>SAME</b> as today	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local routes 2,11 and express routes 580X: Would be formally <b>ELIMINATED</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local routes 1, 3, 8, and 14: Midday frequency would be formally <b>REDUCED</b> to hourly (every 60 minutes)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alignment with BART: Most weekday schedules would <b>NOT BE TIMED</b> to connect with the new BART train schedule			
Weekend schedule: No changes from the current weekend service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**4. Do you have any general comments about Scenario 1?**

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## SCENARIO 2



- Rapid Routes 10R and 30R: Peak-hour\* frequency would **INCREASE** from every 15 minutes to every 10 minutes. Off-peak, these routes would continue to run every 15 minutes.
- Local routes 1, 3, 8, and 14: Peak-hour\* frequency would **DECREASE** to hourly (every 60 minutes)
- Local routes 2, 11, and all Express routes (including 20X, 70X, and 580X): Would be **ELIMINATED**
- Alignment with BART: Rapid routes 10R and 30R would **BE TIMED TO CONNECT** with the new BART train schedule during peak hours\*
- Weekend schedule: Rapid routes 10R and 30R would be **INCREASED** to every 20-40 minutes on Saturdays; all other weekend service would stay the **SAME** as now

\*Peak hours are typically between 6 AM – 10 AM and 3 PM – 7 PM.

### 5. Overall, what do you think of Scenario 2?

- ☐ Dislike
- ☐ Neither like nor dislike



- Like

**6. Please tell us about how this scenario would affect your traveling needs:**

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**7. Please indicate whether you like or dislike the following changes being considered in Scenario 2:**

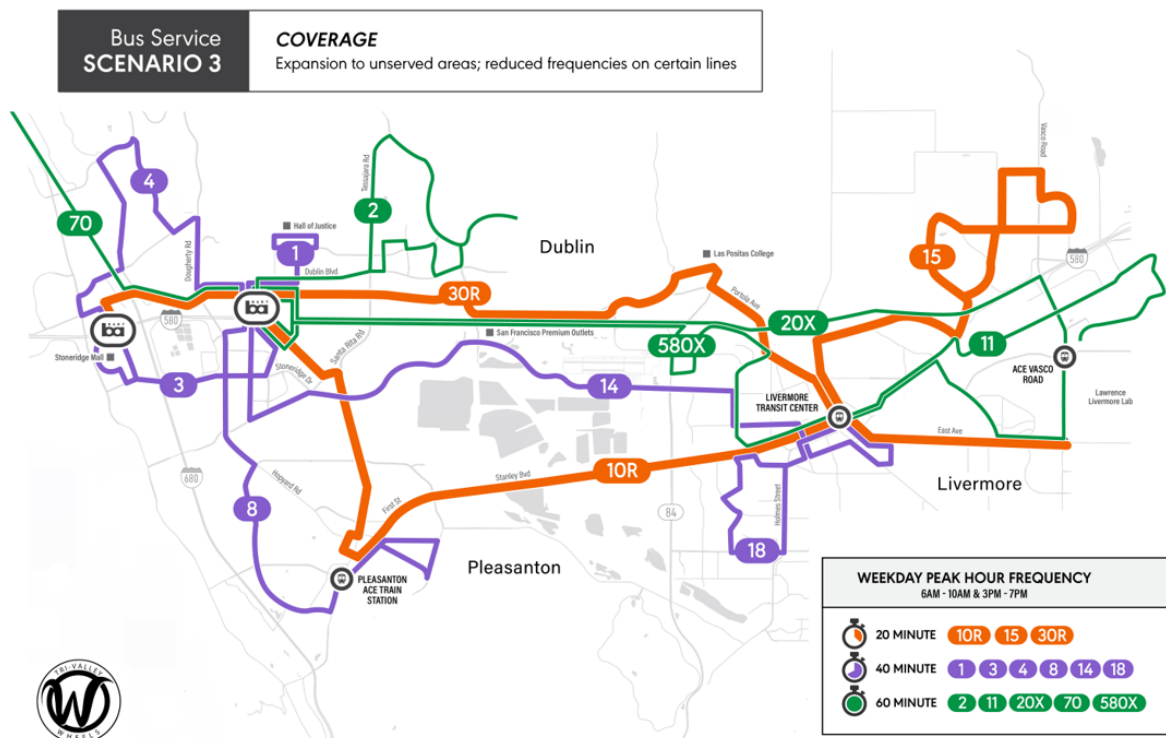
	Dislike	Neither like nor dislike	Like
Rapid Routes 10R and 30R: Peak-hour* frequency would <b>INCREASE</b> to every 10 minutes. Off-peak, these routes would continue to run every 15 minutes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local routes 1, 3, 8, and 14: Peak-hour* frequency would <b>DECREASE</b> to hourly (every 60 minutes)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local routes 2 and 11, and all Express routes (including 20X, 70X, and 580X): Would be <b>ELIMINATED</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Alignment with BART: Rapid routes 10R and 30R would <b>BE TIMED TO CONNECT</b> with the new BART schedule during peak hours*	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weekend schedule: Rapid routes 10R and 30R would be <b>INCREASED</b> to every 20-40 minutes on Saturdays; all other weekend service would stay the <b>SAME</b> as now	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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## 8. Do you have any general comments about Scenario 2?

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## SCENARIO 3



- Rapid routes 10R and 30R: Frequency would be slightly **REDUCED** from every 15 minutes to every 20 minutes
- Local routes 1,3, and 8: Peak-hour\* frequency would be **REDUCED** slightly from every 30 minutes to every 40 minutes
- Local service: In East Dublin, West Dublin and to Sunset/Granada in Livermore would be **ADDED**
- Alignment with BART: All routes would **BE TIMED TO CONNECT** with the new BART train schedule

- Weekend schedule: Rapid route 10R would be **INCREASED** to every 20 minutes and 30R would be **INCREASED** to every 40 minutes on Saturdays; all other weekend service would stay the **SAME** as now

*\*Peak hours are typically between 6 AM – 10 AM and 3 PM – 7 PM.*

**9. Overall, what do you think of Scenario 3?**

- ☐ Dislike
- ☐ Neither like nor dislike
- ☐ Like

**10. Please tell us about how this scenario would affect your traveling needs:**

\_\_\_\_\_

**11. Please indicate whether you like or dislike the following changes being considered in Scenario 3:**

	Dislike	Neither like nor dislike	Like
Rapid routes 10R and 30R: Frequency would be slightly <b>REDUCED</b> from every 15 minutes to every 20 minutes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Local routes 1,3, and 8: Peak-hour* frequency would be <b>REDUCED</b> slightly from every 30 minutes to every 40 minutes			
Local service: In East Dublin, West Dublin and to Sunset/Granada in Livermore would be <b>ADDED</b>			
Alignment with BART: All routes would <b>BE TIMED TO CONNECT</b> with the new BART train schedule	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Weekend schedule: Rapid route 10R	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

would be <b>INCREASED</b> to every 20 minutes and 30R would be <b>INCREASED</b> to every 40 minutes on Saturdays; all other weekend service would stay the <b>SAME</b> as now			
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**12. Do you have any general comments about Scenario 3?**

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## COMPARING SCENARIOS

Now we would like to know your overall preference for the three scenarios.

**13. Rank the scenarios in order of preference – 1 being the best and 3 being the worst.**

Choose an item.	<b>Scenario 1</b> – Bus schedules and routes would remain essentially unchanged.
Choose an item.	<b>Scenario 2</b> – Buses would come more often on the Rapid routes, but service on other routes would be reduced or eliminated.
Choose an item.	<b>Scenario 3</b> – Most buses would come every 20-40 minutes to align with the new BART schedule. Service would be restored in several areas that are currently unserved.

**14. Please specify the reasons for ranking the scenarios in this order and any general comments you may have:**

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## DEMOGRAPHICS

Please tell us a little bit about yourself. Your responses to these questions are **OPTIONAL** and answers will be kept completely confidential.

**15. How often do you ride the Wheels bus?**

- ☐ Never
- ☐ Rarely (once in 6 months)
- ☐ Sometimes (once in 1-2 months)
- ☐ Often (once a month or more)

**If yes:**

**16. Have you used Wheels to connect to one or more of the following? *Select all that apply.***

- ☐ BART
- ☐ ACE Rail
- ☐ Other Wheels buses
- ☐ Other (please specify): \_\_\_\_\_

**17. What is your home ZIP code?**

\_\_\_\_\_

**18. How old are you?**

- ☐ Under 18
- ☐ 18-29
- ☐ 30-49
- ☐ 50-69
- ☐ 70+
- ☐ Prefer not to say

**19. What is your household income?**

- ☐ \$0-\$25,000
- ☐ \$25,000-\$50,000
- ☐ \$50,00-\$100,000
- ☐ \$100,000-150,000
- ☐ \$150,000+
- ☐ Prefer not to say

**20. How many people live in your household (Adults and children)?**

\_\_\_\_\_

**21. Would you like to be entered into the raffle for one of ten \$50 clipper cards?**

- ☐ Yes
- ☐ No

**If yes:**

**22. Please share your contact information below. NOTE: Your information will be kept completely confidential and only used to contact you about the raffle prize.**

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Phone Number: \_\_\_\_\_

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Thank you for taking our survey! If selected, you will be contacted by our team with more information.

Please visit our website <https://wheelsbus.com/> to learn more.

If you have any questions or want to share anything else with us, email us at [research@conveyinc.com](mailto:research@conveyinc.com).

----- END OF SURVEY -----