

**MINUTES OF THE SEPTEMBER 25, 2023**  
**LAVTA PROJECTS AND SERVICES COMMITTEE MEETING**

**1. Call to Order**

Committee Chair David Haubert called the meeting to order at 4:17pm.

**2. Roll Call of Members**

**Members Present**

Jean Josey, City of Dublin  
David Haubert, Alameda County  
Karla Brown, City of Pleasanton

**Members Absent**

Evan Branning, City of Livermore

**3. Meeting Open to Public**

No comments.

**4. Minutes of the August 28, 2023 Meeting of the P&S Committee.**

Approved: Josey/Brown  
Aye: Josey, Brown, Haubert  
No: None  
Abstain: None  
Absent: Branning

**5. 2023 Fixed Route Customer Satisfaction Survey**

Staff provided data results on the Fixed Route Customer Satisfaction Survey. LAVTA received 301 responses from the survey and LAVTA is still tallying the School Tripper Route responses. LAVTA's average scoring across all quality-of-service was 4.47; slightly higher than 2019 survey results.

The Projects and Services Committee discussed this item with staff and provided feedback.

The Projects and Services Committee considered and approved forwarding the findings of LAVTA's 2023 Customer Satisfaction Survey to the Board for their review and approval.

Approved: Brown/Josey  
Aye: Josey, Brown, Haubert  
No: None  
Abstain: None  
Absent: Branning

**6. Clipper Bay Pass Phase 2 Agreement**

Executive Director Christy Wegener provided information about the Fare Integration Task Force and an overview of the first and second phase of Clipper® BayPass pilot. The Clipper® BayPass Phase 2 pilot will launch in January 2024.

The Projects and Services Committee discussed this item with staff. The Committee requested staff advocate for a Tri-Valley employer or institution to participate in Phase 2 of the pilot.

The Projects and Services Committee recommended forwarding to the Board of Directors to authorize the Executive Director to sign the Clipper BayPass Phase 2 Participation Agreement.

Approved: Haubert/Brown  
Aye: Josey, Brown, Haubert  
No: None  
Abstain: None  
Absent: Branning

**7. Preview of Upcoming P&S Committee Agenda Items**

**8. Matters Initiated by Committee Members**

Vice Chair Karla Brown requested that all Committee Members do their best to have an alternate attend a meeting in their absence for quorum purposes. Staff will provide this request to all Board and Committee members.

**9. Next Meeting Date is Scheduled for: October 23, 2023**

**10. Adjourn**

Meeting adjourned at 4:46pm