

LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY

CORRESPONDENCE

SUBJECT: Projects and Services Committee Correspondence (August 28, 2023)

#	Date Rec'd	Sender	Subject
1	August 19, 2023	Shriram Naidu	Agenda Item 3 – Meeting Open to Public

From: shriram.naidu.9@gmail.com
To: [FrontDesk](#)
Cc: jayram@aol.com; joseyjean@dublinusd.org
Subject: Public Comments 8/28/2023
Date: Saturday, August 19, 2023 4:27:55 PM
Attachments: [August 11th.PNG](#)
[August 14th.PNG](#)
[August 17th.png](#)
[Route-502-Fall-2023-UPDATED.pdf](#)
[LAVTA_IssueSubmitted.png](#)

Dear LAVTA Operations and Service Committee,

My name is Shriram Naidu, a DHS sophomore, and I am a customer of LAVTA Wheels bus service since Fall 2022. I am writing to provide direct feedback on Route 502 which I take to school every day both in the morning and evening since school started on Aug 10 this year. I take the bus from the Central/Panorama stop (#2).

Please see my observations below:

1. Morning
 - a. Out of 7 trips to school between Aug 10 thru Aug 18, the bus was at school before the school bell rang (8:24 AM or 8:54 AM on Wed) only once. That is a performance score of 14% (i.e. 1 out of 7)
 - b. All students are sprinting to their classes to avoid being tardy.
 - c. I have taken several photos of being on the bus at the arrival time and am attaching them as proof. The table below summarizes the arrival times.

2. Afternoon
 - a. On average it takes about 45-50 minutes to reach bus stop # 2 after leaving DHS

3. Supporting Data

DATE	ARRIVAL TIME @DHS (Morning)	ARRIVAL TIME @ Stop #2
8/10/2023 (Th)	8:28 AM (Photo Attached)	4:45 PM
8/11/2023 (Fri)	8:31 AM (Photo Attached)	4:45 PM
8/14/2023	8:29 AM	4:50 PM

(Mon)	(Photo Attached)	
8/15/2023 (Tue)	8:30 AM (Photo Attached)	4:50 PM
8/16/2023 (Wed)	8:50 AM	3:40 PM
8/17/2023 (Thu)	8:31 AM (Photo Attached)	4:50 PM
8/18/2023 (Fri)	8:27 AM	3:20 PM

4. Student Impact

- a. I estimated around 100 students take this route in the morning on the 502 buses.
- b. All students on this route are sprinting to their classes increasing chances of injury or accident on a rainy or wet day
- c. With a 14% on-time performance, all students are likely to receive tardies for being late to class.
- d. A student who receives 2 or more tardies in a week will receive detention.
- e. Continue tardies lead to other consequences such as referrals and suspensions which go on our disciplinary record.

5. Ridership, Business & Traffic Impact

- a. I expect student ridership to decline if there is no resolution to this issue due to the student impact listed above.
- b. Students will explore alternative transportation and impact LAVTA business.
- c. Students who opt out of bus service will add to the traffic congestion problem

6. Request for Action

- a. Improve timeliness and efficiency of bus routes to retain current student customers.
- b. Increase bus capacity and reduce average commute time (Rapid?) to encourage more students to take the bus
- c. Students should not be penalized for tardiness and suffer the consequences for an issue that is beyond their control.

d. I have submitted a complaint on the LAVTA website with issue #7121075

I appreciate it if you could please help students such as myself get to school on time. I look forward to your reply. Thank you very much.

Thank you,

Shriram Naidu

10th grade

Dublin High School

shriram.naidu.9@gmail.com



Dublin
August 11 8:31 AM

Edit



1709

1709



VIDEO SURVEILLANCE
WITH AUDIO RECORDING
VIGILANCIA POR VIDEO CON GRABACIÓN DE AUDIO.





ESPERANZA

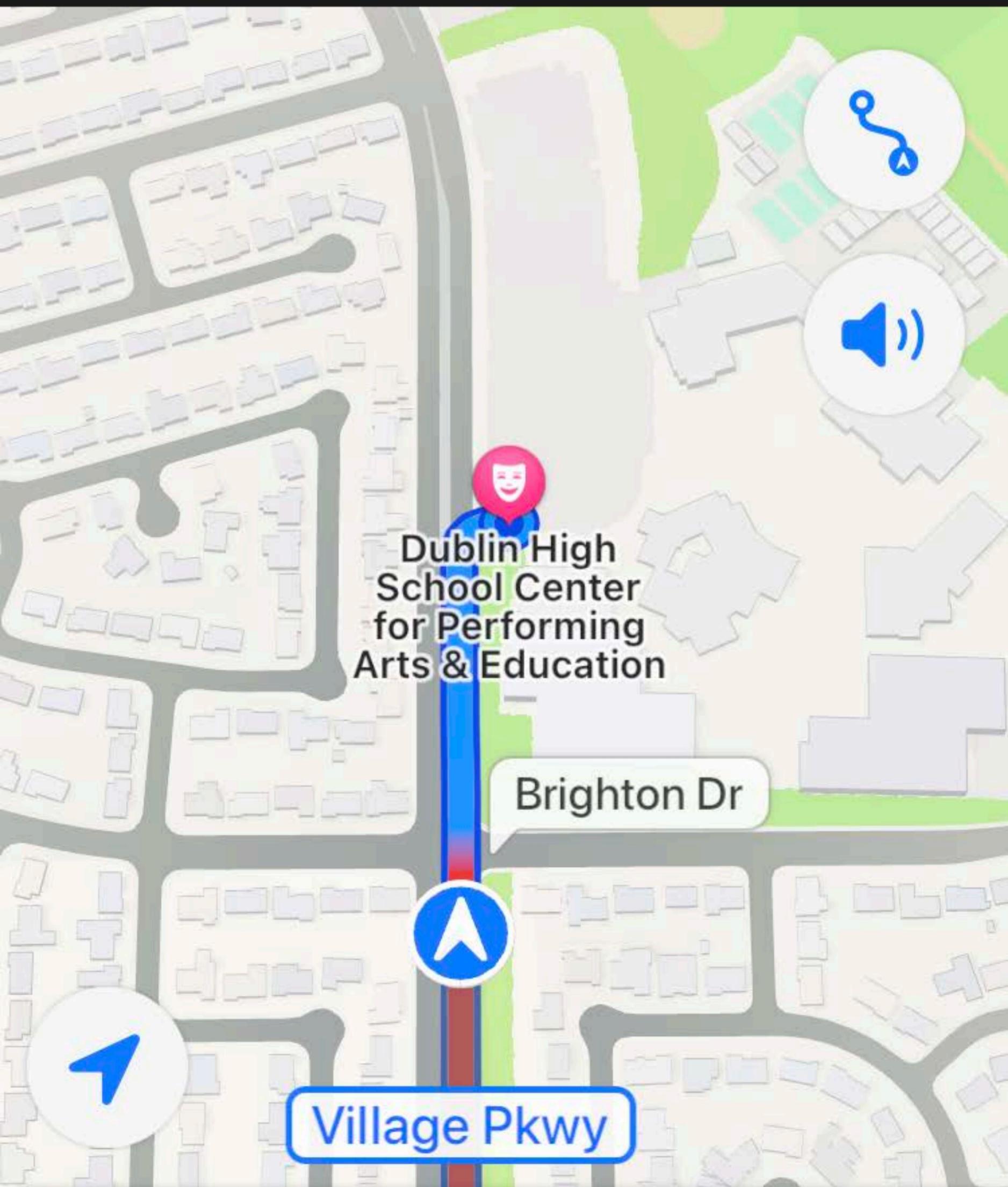
11:49 AM

17



VIDEO SURVEILLANCE
WITH AUDIO RECORDING
VIGILANCIA POR VIDEO CON grabación

 **600 ft**
Parking Lot



8:31
arrival

1
min

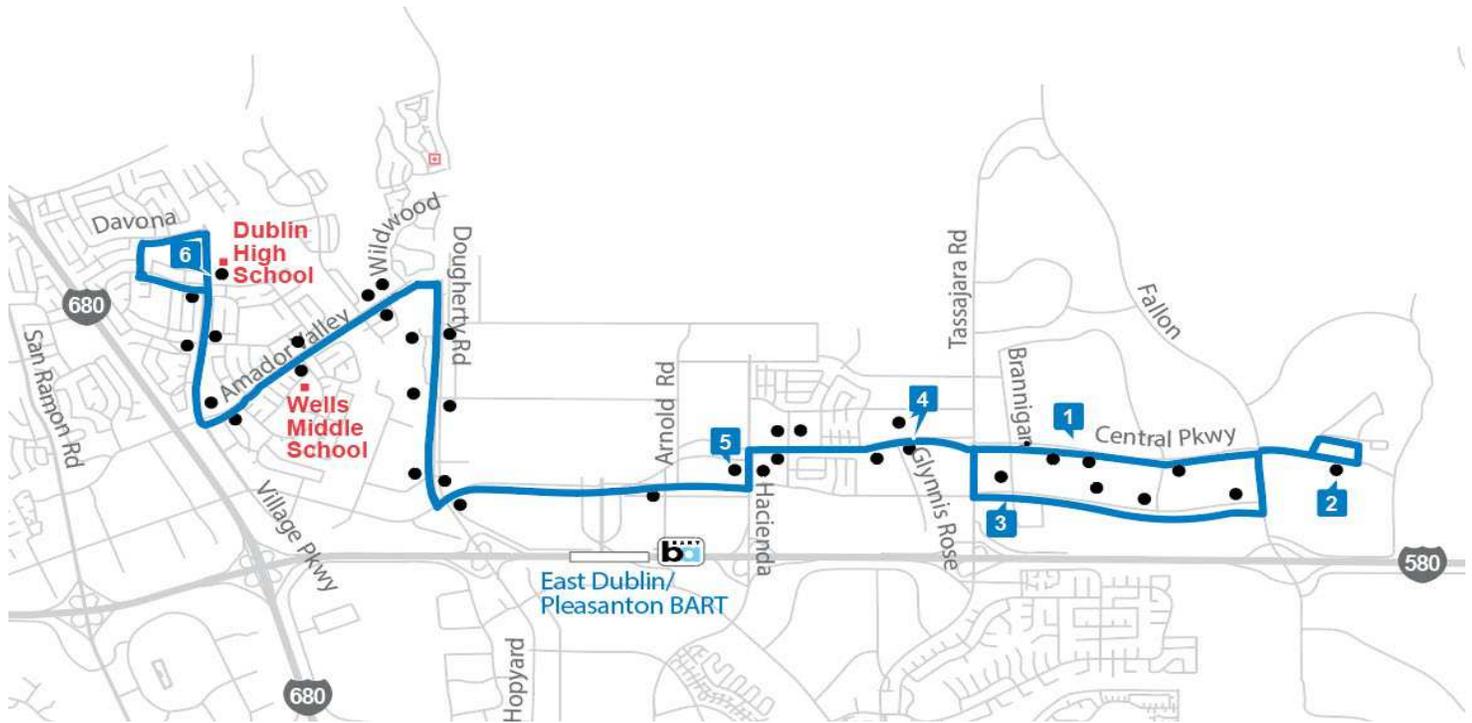
700
ft



Route 502

Emerald Glen/Dublin High School

Fall 2023



Morning

1	2	3	4	5	6	-
Central & Chancery	Central & Panorama	Dublin & Brannigan	Central & Tassajara	Dublin & Hacienda	Dublin High School	-
7:27 AM*	7:32 AM	7:39 AM	7:43 AM	7:48 AM	8:10 AM	-

On Wednesdays, buses leave Central and Chancery 20 minutes later than shown above.

Afternoon (Monday, Tuesday & Thursday)

***two buses scheduled**

6	5	4	1	2	3	-
Dublin High School	Dublin & Hacienda	Central & Tassajara	Central & Chancery	Central & Panorama	Dublin & Brannigan	-
4:00 PM*	4:23 PM	4:27 PM	4:29 PM	4:33 PM	4:39 PM	-

Afternoon (Wednesday)		*two buses scheduled				
6	5	4	1	2	3	-
Dublin High School	Dublin & Hacienda	Central & Tassajara	Central & Chancery	Central & Panorama	Dublin & Brannigan	-
3:02 PM*	3:25 PM	3:29 PM	3:31 PM	3:34 PM	3:41 PM	-

Afternoon (Friday)		*two buses scheduled				
6	5	4	1	2	3	-
Dublin High School	Dublin & Hacienda	Central & Tassajara	Central & Chancery	Central & Panorama	Dublin & Brannigan	-
2:32 PM*	2:55 PM	2:59 PM	3:01 PM	3:05 PM	3:11 PM	-

Issue Submitted

Your request is # 7121075 and will be addressed by August 25, 2023. Since this is the first time you have used our system with the email address you provided, we have automatically created an account for you and signed you into the system. Your account information has been emailed to you. You may use this account to track this and future requests that you submit.

A blue rectangular button with the text "OK" in white, centered on the page.

OK