

STAFF REPORT

SUBJECT: Pleasanton Rides' ADA Paratransit Riders Transfer to LAVTA

FROM: Kadri Kulm. Paratransit Planner

DATE: January 4, 2023

Action Requested

Information only.

Background

In 2017, LAVTA and the Pleasanton Paratransit Program (Pleasanton Rides) engaged Nelson Nygaard, an industry leader in transportation planning, to explore the effectiveness of the current organization, management, and delivery of paratransit services in the Tri-Valley and prepare recommendations for service improvements. The City Paratransit services provided transportation for seniors and people with disabilities residing in Pleasanton. While LAVTA provided services to people with disabilities in Pleasanton, Dublin and Livermore. Therefore, both LAVTA and Pleasanton Rides provided paratransit services to Pleasanton residents.

Nelson Nygaard provided a comprehensive study of paratransit services called Mobility Forward: Tri-Valley Paratransit Study. The goals of the study were to continue to meet paratransit needs of Tri-Valley residents; identify opportunities for greater partnership and efficiencies between the City and LAVTA; and/or identify opportunities for consolidation or re-organization of paratransit services in the Tri-Valley. The study evaluated current service delivery and determined how to best meet residents need. A final report of the study was adopted by the Board in 2019.

Discussion

One of the recommendations of the study was to transfer Americans with Disability Act (ADA) services from the City of Pleasanton to LAVTA, which is scheduled to take effect on January 1, 2023. LAVTA is working with the City

of Pleasanton and Black Tie Transportation (operations provider for Pleasanton Rides) staff on the client transfer.

Recommendation

Information only.