#### LIVERMORE AMADOR VALLEY TRANSIT AUTHORITY 1362 Rutan Court, Suite 100 Livermore, CA 94551

#### **WHEELS Accessible Advisory Committee**

**DATE**: Wednesday, May 6, 2015

**PLACE**: Diana Lauterbach Room LAVTA Offices

1362 Rutan Court, Suite 100, Livermore, CA

**TIME**: 3:30 p.m.

#### **Draft MINUTES**

#### 1. Call to Order

The Chair Carmen Rivera-Hendrickson called the meeting to order at 3:30 pm.

Members Present:

Herb Hasting Alameda County

Sue Tuite Alameda County – Alternate

Connie Mack
Shawn Costello
Esther Waltz
City of Dublin
City of Dublin
City of Livermore

Nancy Barr City of Livermore – Alternate

Carmen Rivera-Hendrickson City of Pleasanton Shirley Maltby City of Pleasanton

Amy Mauldin Social Services Member

Staff Present:

Michael Tree LAVTA Kadri Kulm LAVTA Bertha (Ally) Macias MTM

Gregg Eisenberg MV Transit

Members of the Public:

Mary Anna Ramos Wheels rider

## 2. Citizens' Forum: An opportunity for members of the audience to comment on a subject not listed on the agenda (under state law, no action may be taken at this meeting)

None.

#### 4. Minutes of the March 4, 2015 Meeting of the Committee

Approved.
Costello/Mack
Hastings abstained.

#### 5. Fixed Route Operational Issues – Suggestions for Changes

Sue Tuite reported that there are trees scratching the top of the buses on Owens by Walmart in Pleasanton.

Connie Mack said that there is a bus stop on Dublin Blvd, which gets dark and her client's granddaughter is afraid to use it when it gets dark. Connie will follow up with the exact location so that staff can follow up.

Shawn Costello said he had a problem with Route 10 coming back from the Valley Care. The driver wanted to drop him off at the Pleasanton side and not where he wanted to get off.

#### 7. Dial-A-Ride Operations 3<sup>rd</sup> Quarter Update

Staff gave a report on MTM's performance analysis for the FY 2015 third quarter that covers the months of January, February and March, 2015. The third quarter on-time performance in the current fiscal year was 98.1% compared to 95.1% for the same quarter during the previous fiscal year. The ridership has increased close to 10% compared to these three months the year prior. During the January to March 2015 timeframe there was only one valid complaint total made regarding the paratransit service.

## 8. Dial-A-Ride Operational Issues – Suggestions for Changes None reported.

#### 9. WAAC Recruitment

WAAC reviewed the applications received for the FY16 membership. Staff received the most applications for the City of Livermore representative positions. WAAC members thought that the current alternate members already serving on the committee should be preferred for regular member positions over applicants who have never served on the committee.

WAAC recommended that the WAAC bylaws be changed to add an additional position to the committee – LAVTA's representative to ACTC's Paratransit Advisory Committee (PAPCO). LAVTA's current representative for PAPCO is currently also a City of Livermore representative at WAAC. If the bylaws would be changed and the current PAPCP representative and Livermore resident would become the PAPCO representative at WAAC all three Livermore applicants would be able to serve in the committee.

Approved.

Hastings/Costello

## **10.** USDOT Reasonable Modification Rule Procedures/Policies Development Tabled for the next meeting.

### 11. Wheels Signage at the BART Station for the Upcoming Pleasanton Fairground Events

The committee discussed the potential signage at the BART station for the upcoming Pleasanton Fairgrounds events and offered their feedback and recommendations.

#### 12. PAPCO Report

Esther Waltz gave an update on the latest PAPCO/ParaTAC joint meeting, which included the new BART fleet review and LAVTA quarterly report as well as discussion on providing paratransit services to dialysis centers.

#### 13. LAVTA's Annual Submittal for ACTC's Measure B and Measure BB

LAVTA staff shared and discussed with the committee the Annual program plan, which was presented to and approved by PAPCO Finance Subcommittee on April 29, 2015. The projected Measures B and BB combined revenues for paratransit for the next fiscal year (2015/2016) is \$442,073 per year, which is 24% of LAVTA's total annual paratransit budget.

#### 14. Clipper Implementation

The staff updated the committee that LAVTA is scheduled to become part of the Clipper system as of Fall, 2015. During the months of March and April the site work was completed in the Tri-Valley area. Additionally, modeling of the business rules was completed using Clipper equipment. The next step is the hardware installation from May through September.

# **15.** Wheels Fixed Route Comprehensive Operational Analysis (COA) Update For the first time in many years, LAVTA has hired a consultant to perform a Comprehensive Operational Analysis (COA) of LAVTA's fixed route system. The COA will develop service alternatives and the public's response to those

recommendations. At the conclusion of the planning efforts, a preferred alternative will be presented to the agency policy makers for approval and implementation. March and April have been months of study review and data collection. A passenger survey has been conducted onboard fixed route buses. Next will come an existing conditions review, a service standards review and market research. In July the first round of meetings will be held to review the consultant's findings and take input from the public. The specific dates for the meetings in July are being set in early May. The second round of meetings for the public to review service alternatives is scheduled to take place in November.

#### 16. WAAC Meeting Schedule

WAAC discussed whether or not to consider meeting schedule change for next FY.

#### 17. Adjourn

The meeting was adjourned at 5:00 pm.